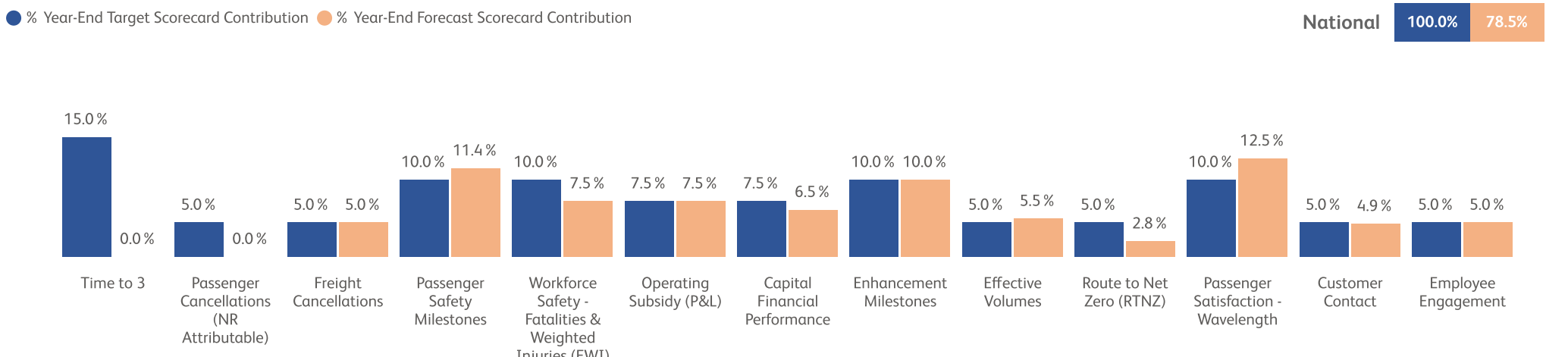


FY26 Scorecard Metric Summary: % Year-End Forecast vs Target Scorecard Contribution
This chart summarises the forecast year-end scorecard contribution for all metrics (orange bars) and compares this to the target year-end scorecard contribution (blue bars). Adding up each metric's %s will total the forecast scorecard outturn for this period. Full target achievement across all metrics will deliver 100% scorecard contribution. Full upper taper achievement across all metrics will deliver 200% scorecard contribution.



The metric section below shows how each metric (categorised by strategic theme), feeds the scorecard contribution; showing:

Moving Annual Average

Full Year Forecast

84.6%

84.2%

0.0%

0.0%

Full Year Forecast

Full Year Scorecard Contribution

0.0%

Time to 3

Weighting: 15.0%

Lower Taper

Target

Upper Taper

84.8%

85.0%

85.8%

Moving Annual Average

Full Year Forecast

1.78%

1.90%

-0.01%

0.00%

Full Year Forecast

Full Year Scorecard Contribution

0.0%

Passenger Cancellations (NR Attributable)

Weighting: 5.0%

Upper Taper

Target

Lower Taper

1.44%

1.52%

1.77%

Moving Annual Average

Full Year Forecast

1.4%

1.3%

0.0%

0.0%

Full Year Forecast

Full Year Scorecard Contribution

5.0%

Freight Cancellations

Weighting: 5.0%

Upper Taper

Target

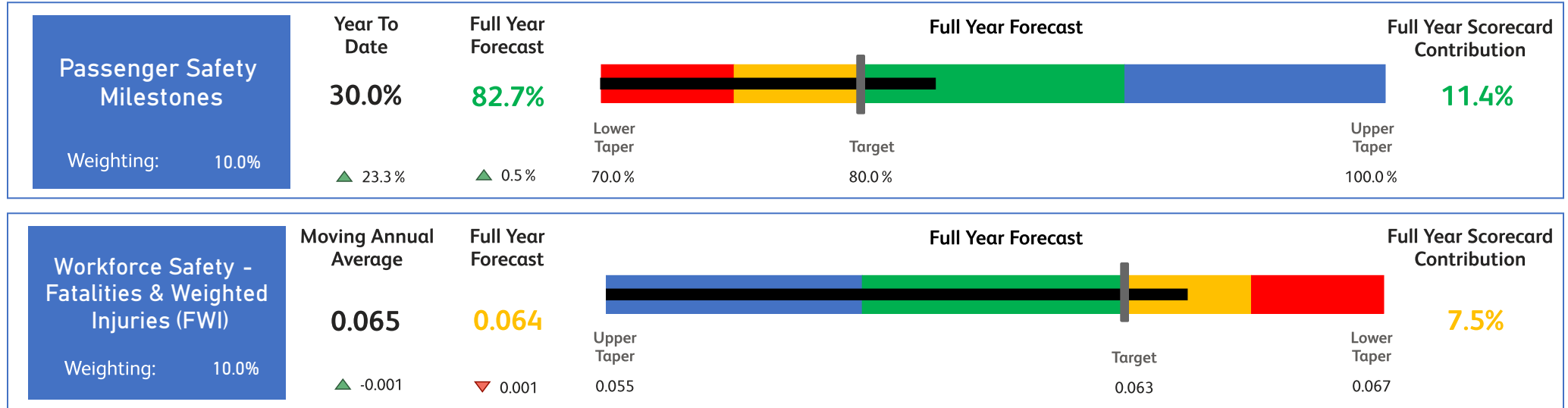
Lower Taper

1.2%

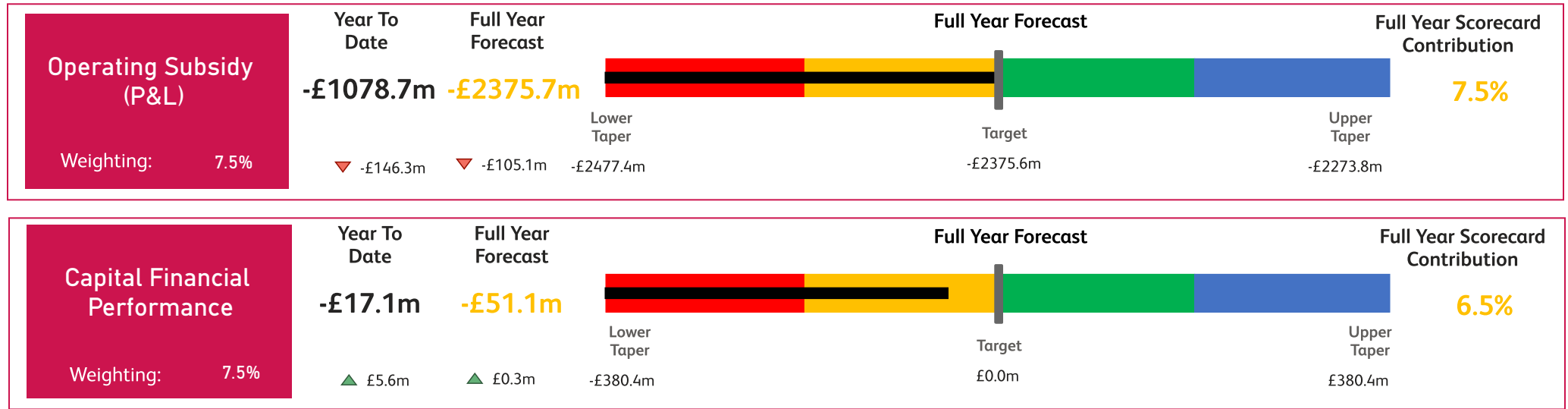
1.3%

1.5%

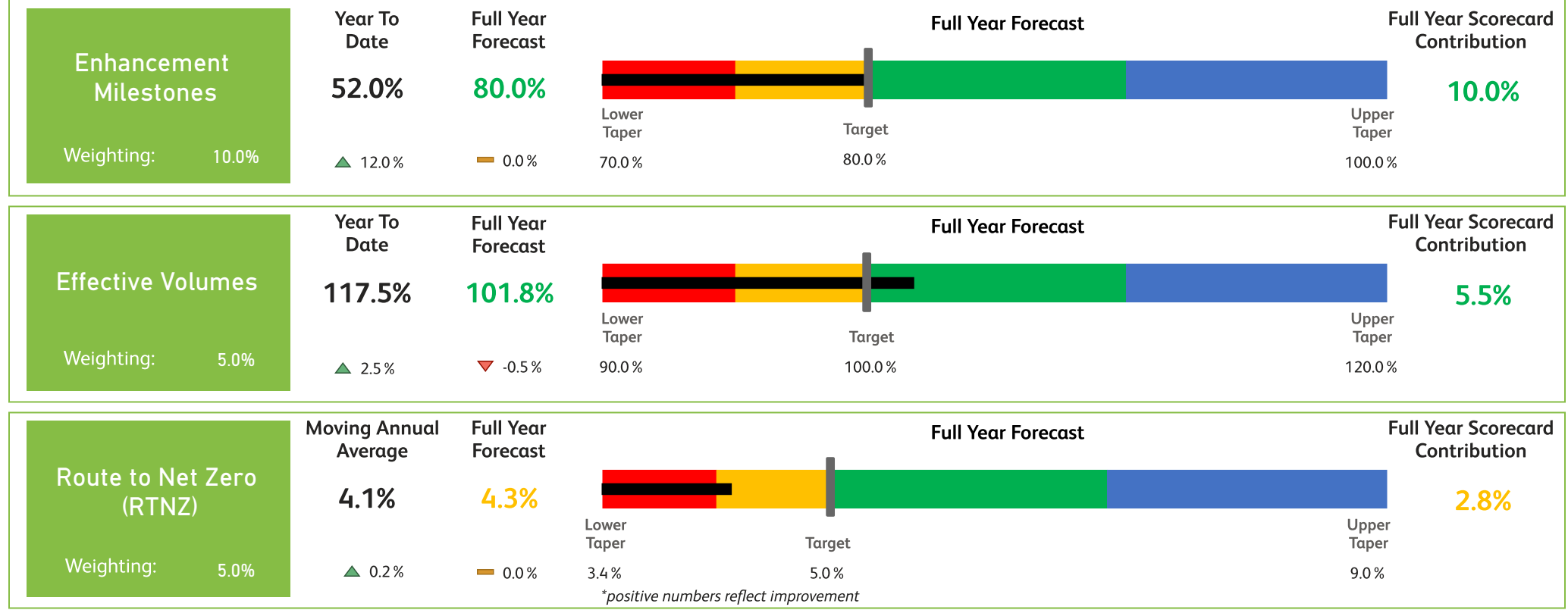
SAFETY



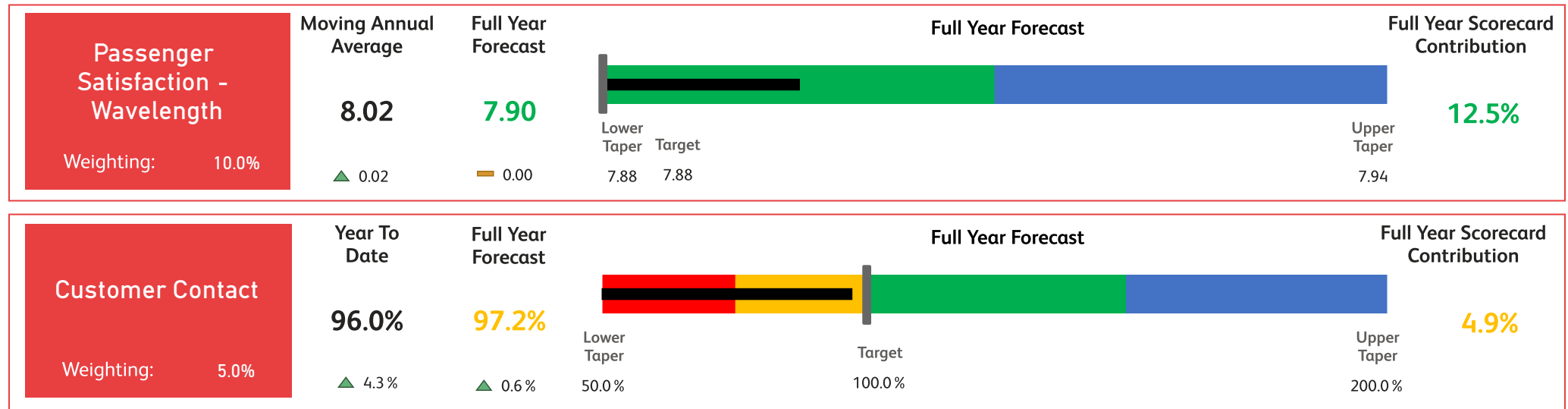
EFFICIENCY



SUSTAINABLE GROWTH



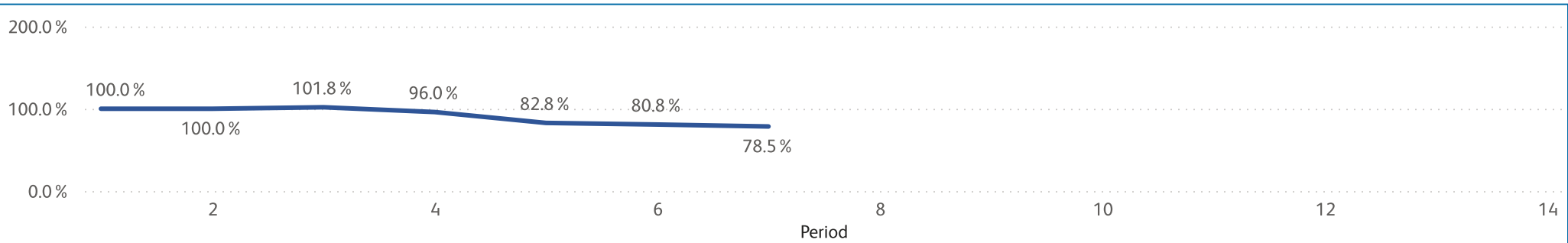
CUSTOMER & COMMUNITIES



PEOPLE

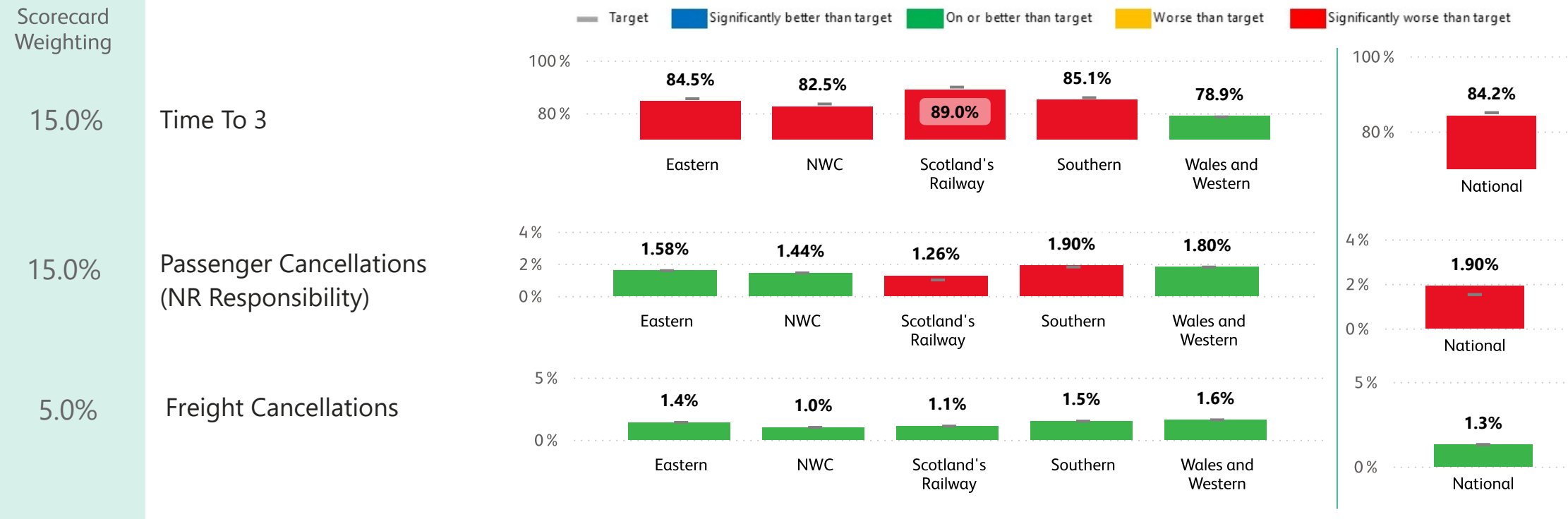


FY26 Scorecard Full Year Forecast Outturn
This chart shows the direction of movement in forecast year-end outturn for every period in FY26.

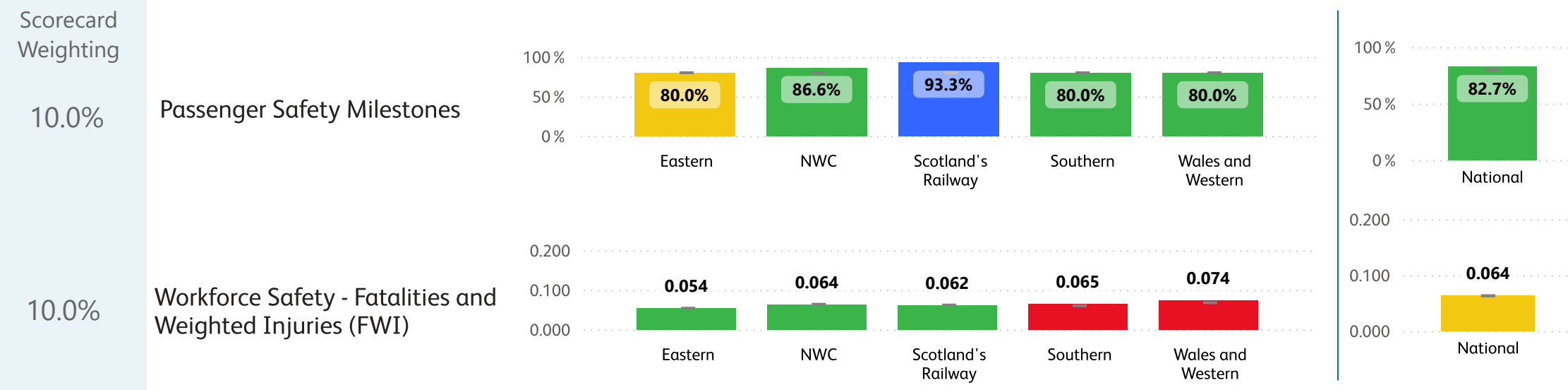


This Region Comparison Scorecard compares the Full Year Forecasts for each of the x13 national scorecard metrics across all x5 Regions and National. At the base, it also compares the Full Year Scorecard Outturns for all x5 Regions and National

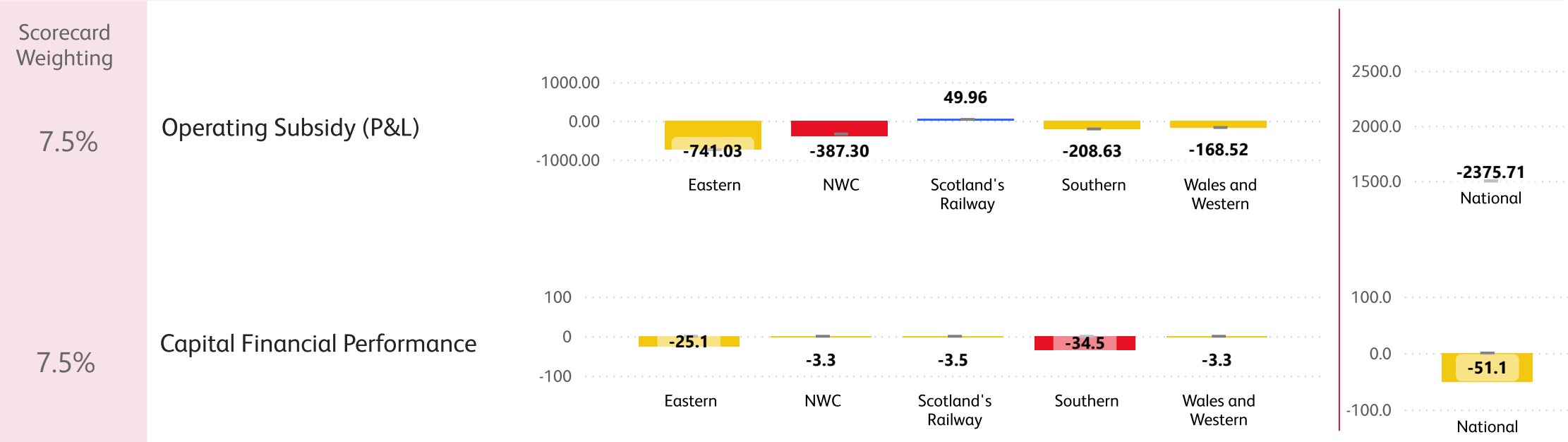
TRAIN SERVICE DELIVERY



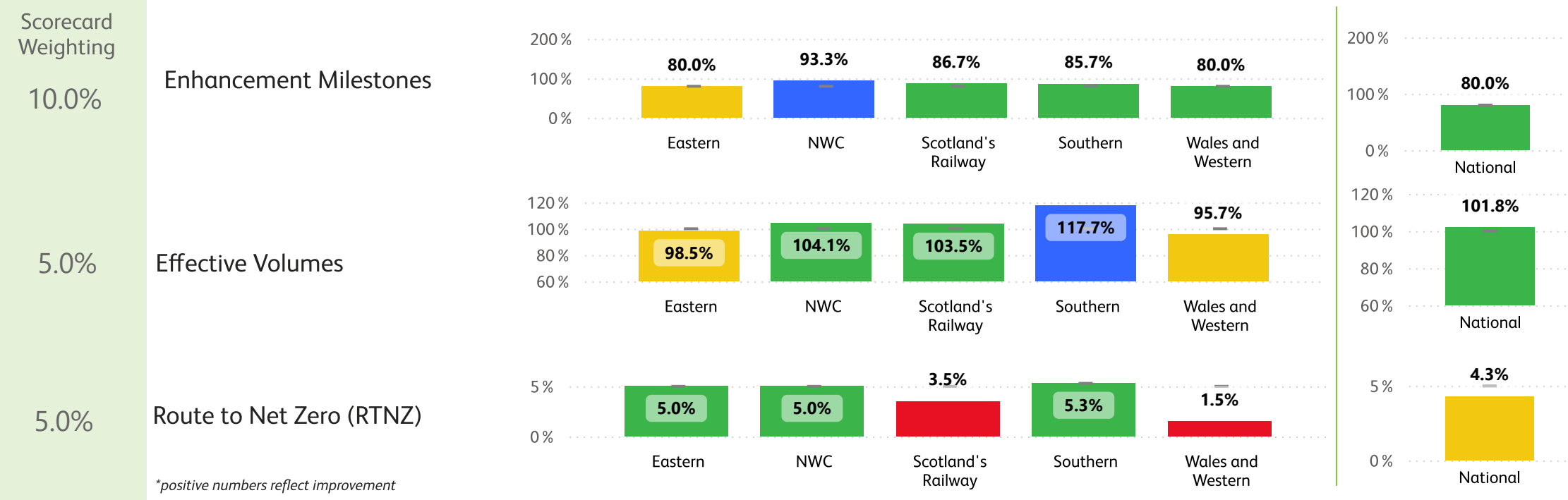
SAFETY



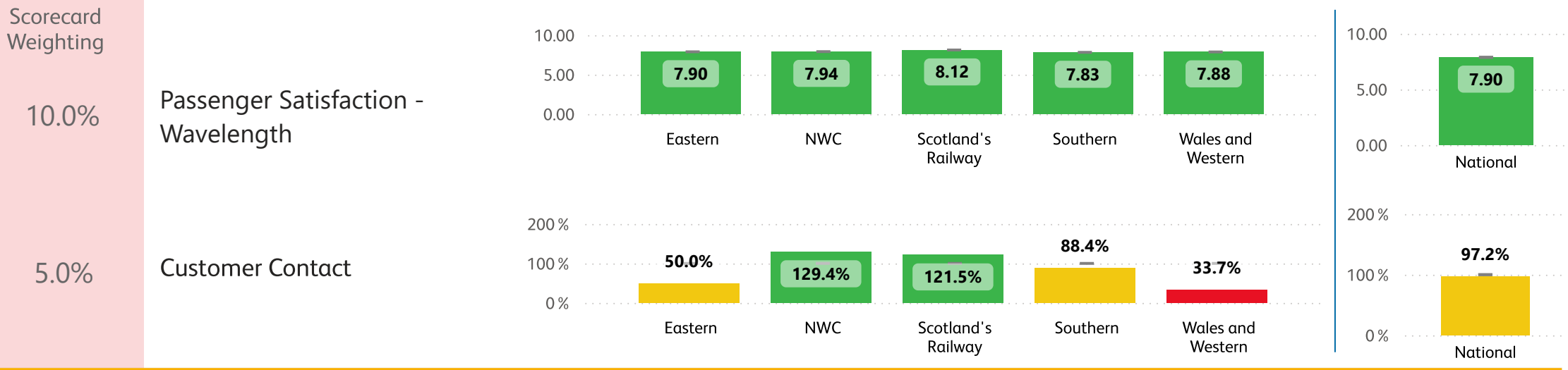
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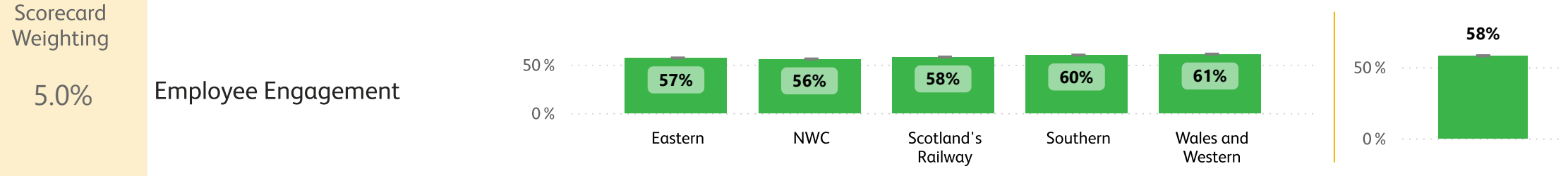
SUSTAINABLE GROWTH



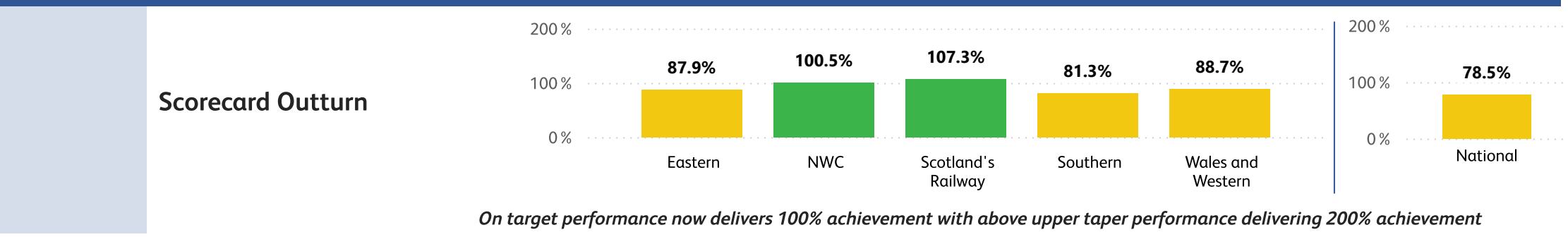
CUSTOMERS & COMMUNITIES



PEOPLE

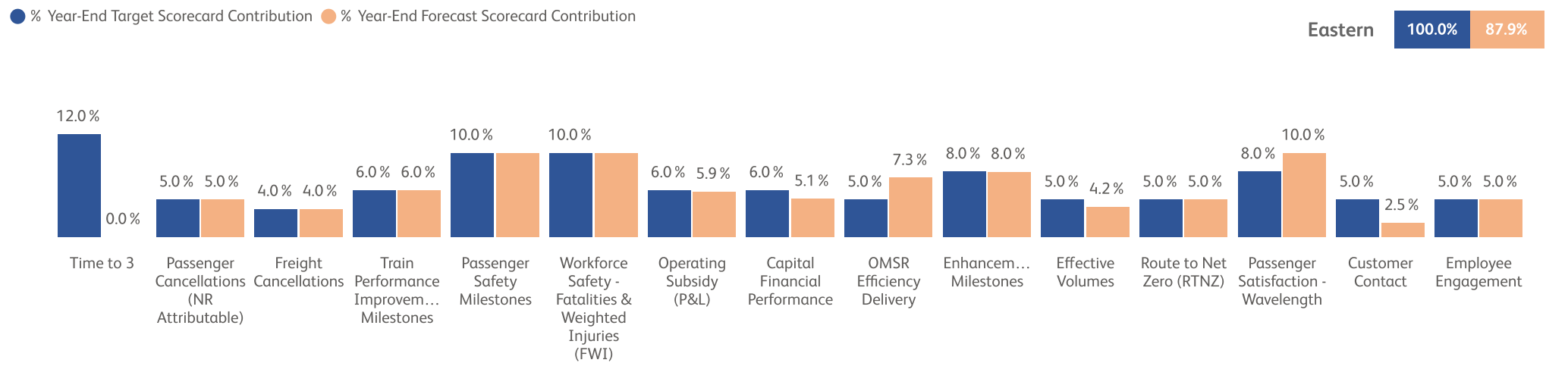


OVERALL



FY26 Scorecard Metric Summary: % Year-End Forecast vs Target Scorecard Contribution

This chart summarises the forecast year-end scorecard contribution for all metrics (orange bars) and compares this to the target year-end scorecard contribution (blue bars). Adding up each metric's %s will total the forecast scorecard outturn for this period. Full target achievement across all metrics will deliver 100% scorecard contribution. Full upper taper achievement across all metrics will deliver 200% scorecard contribution.



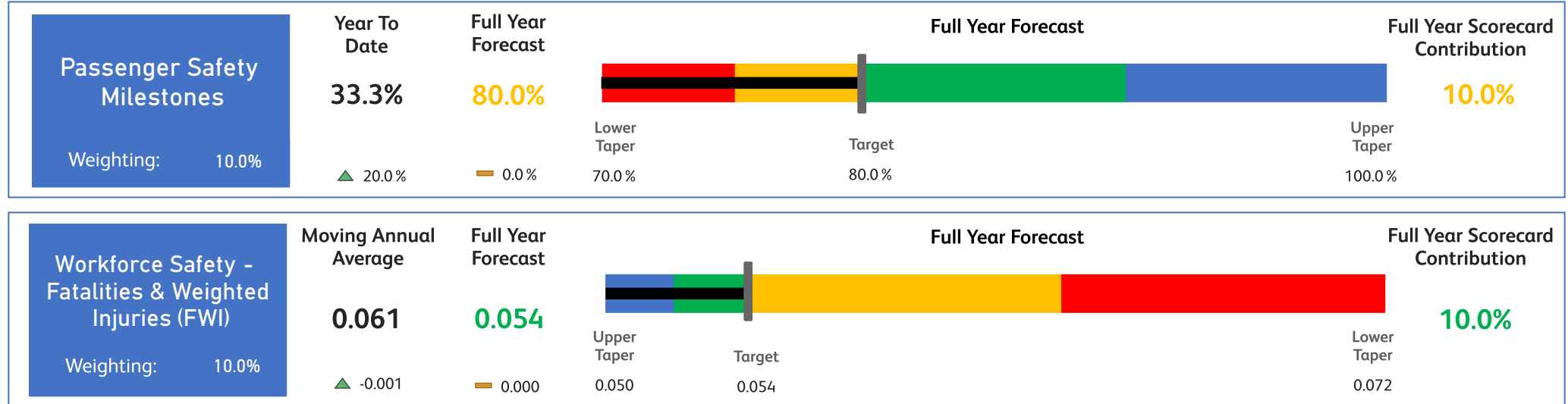
The metric section below shows how each metric (categorised by strategic theme), feeds the scorecard contribution; showing:

- **Moving Annual Average** (average performance of last 13 periods) or **Year to Date** (aggregate performance from period 1 to current period), with direction of performance movement since last period.
- **Full Year Forecast** (estimated forecast of where the year will end, as at this period), this is shown in two ways. First as a value, with direction of performance movement since last period. Second, as a black horizontal line overlaid onto the taper range (lower taper to upper taper). The vertical grey line (between amber and green) indicates the target.
- **Full Year Scorecard Contribution** (calculation using the full year forecast relative to its position in the taper range (between lower and upper taper) and the metric weighting).

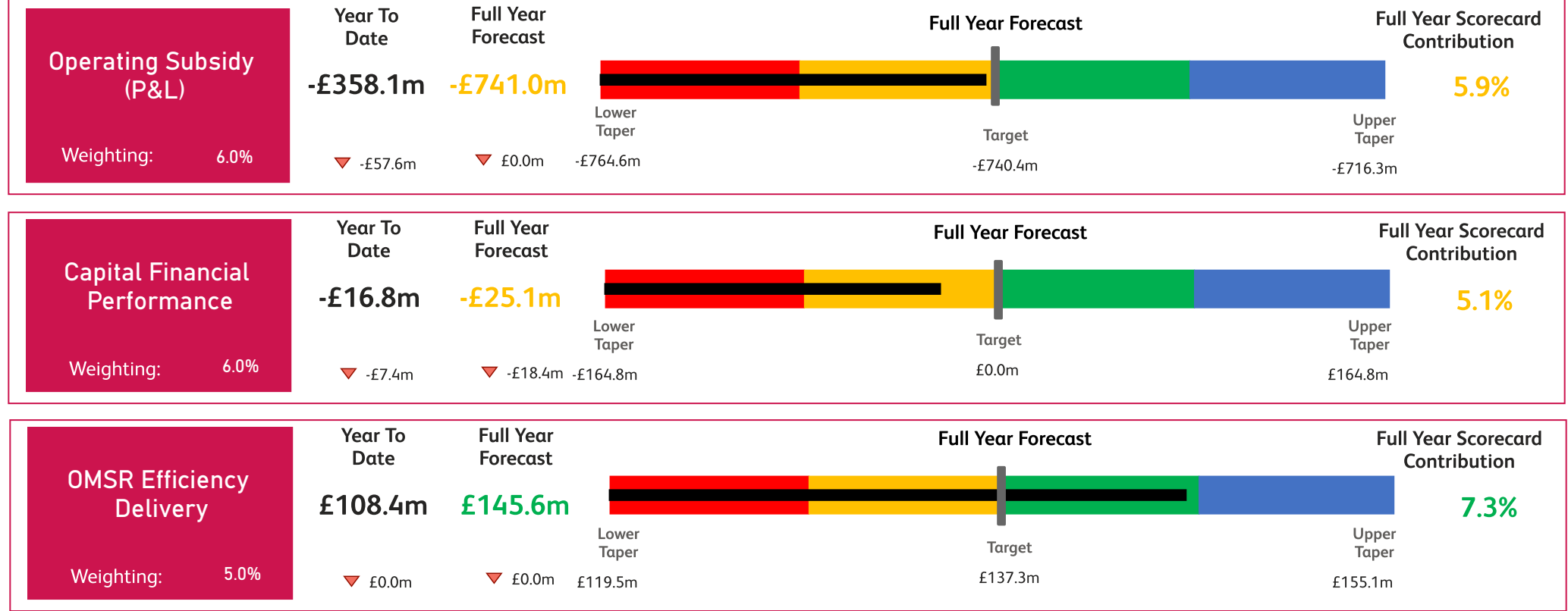
TRAIN SERVICE DELIVERY



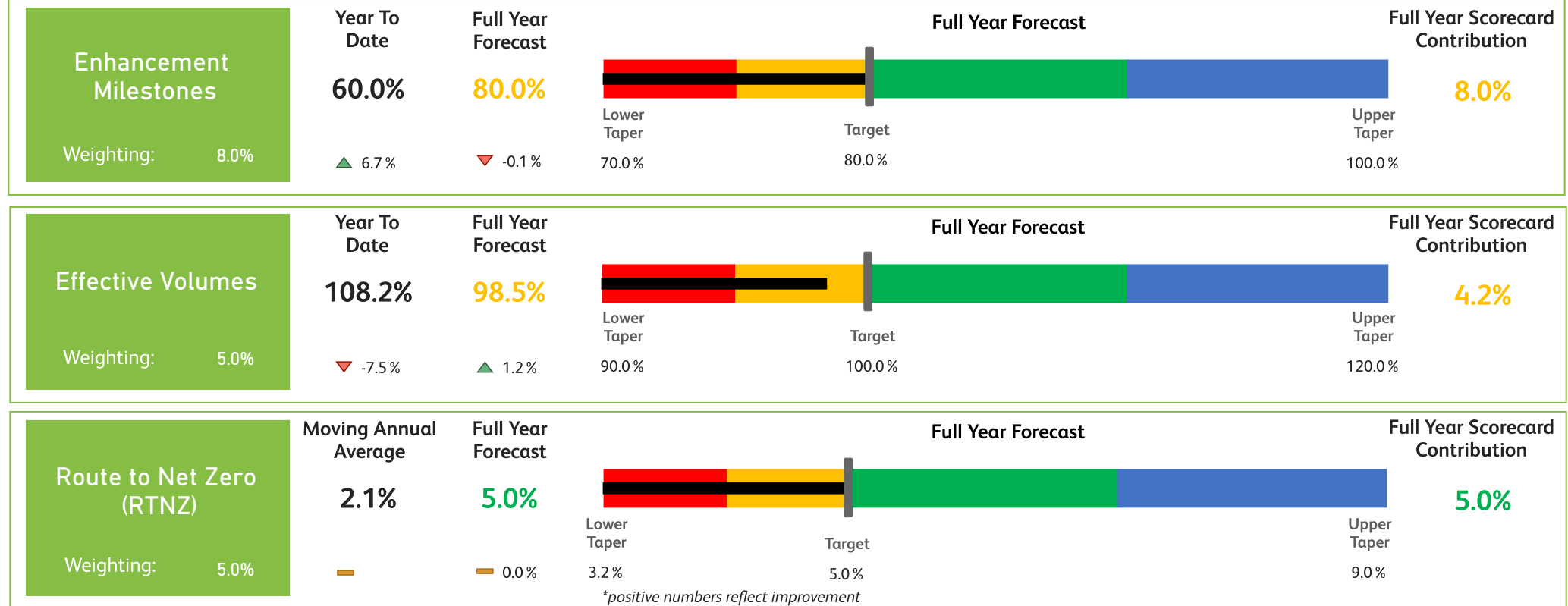
SAFETY



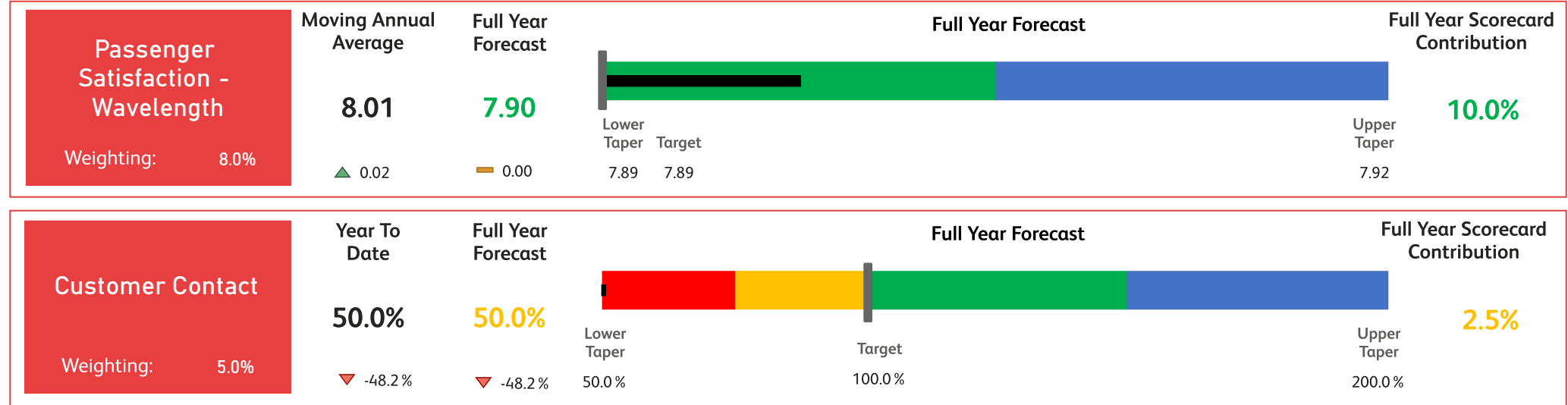
EFFICIENCY



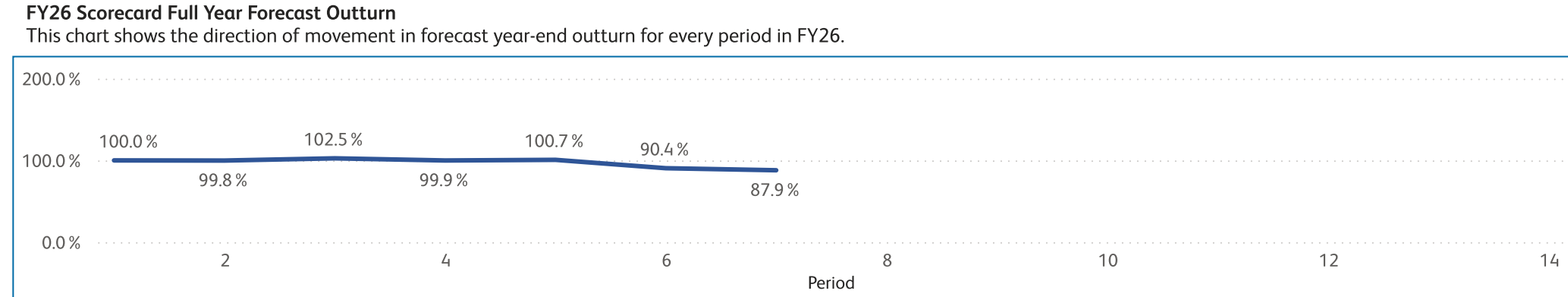
SUSTAINABLE GROWTH



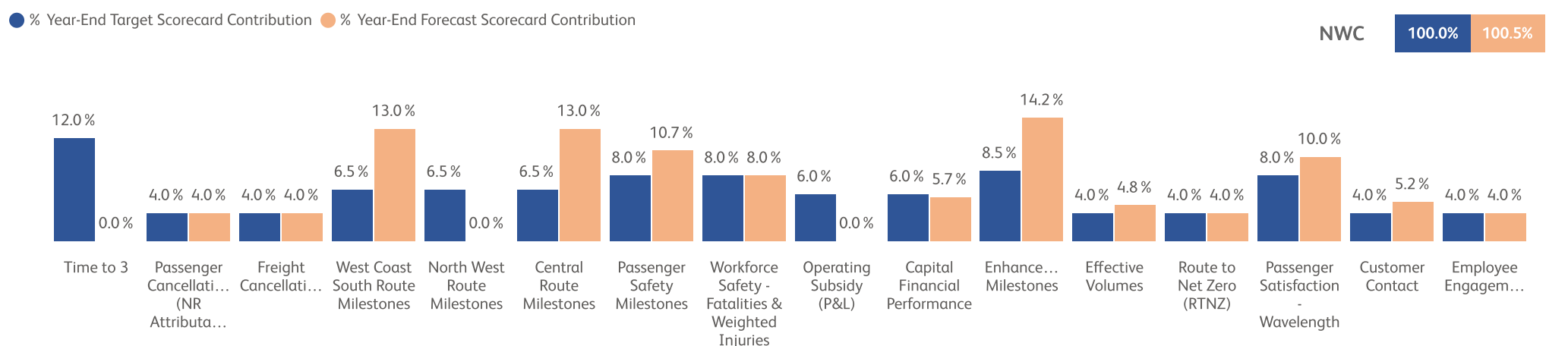
CUSTOMER & COMMUNITIES



PEOPLE



FY26 Scorecard Metric Summary: % Year-End Forecast vs Target Scorecard Contribution
This chart summarises the forecast year-end scorecard contribution for all metrics (orange bars) and compares this to the target year-end scorecard contribution (blue bars). Adding up each metric's %s will total the forecast scorecard outturn for this period. Full target achievement across all metrics will deliver 100% scorecard contribution. Full upper taper achievement across all metrics will deliver 200% scorecard contribution.



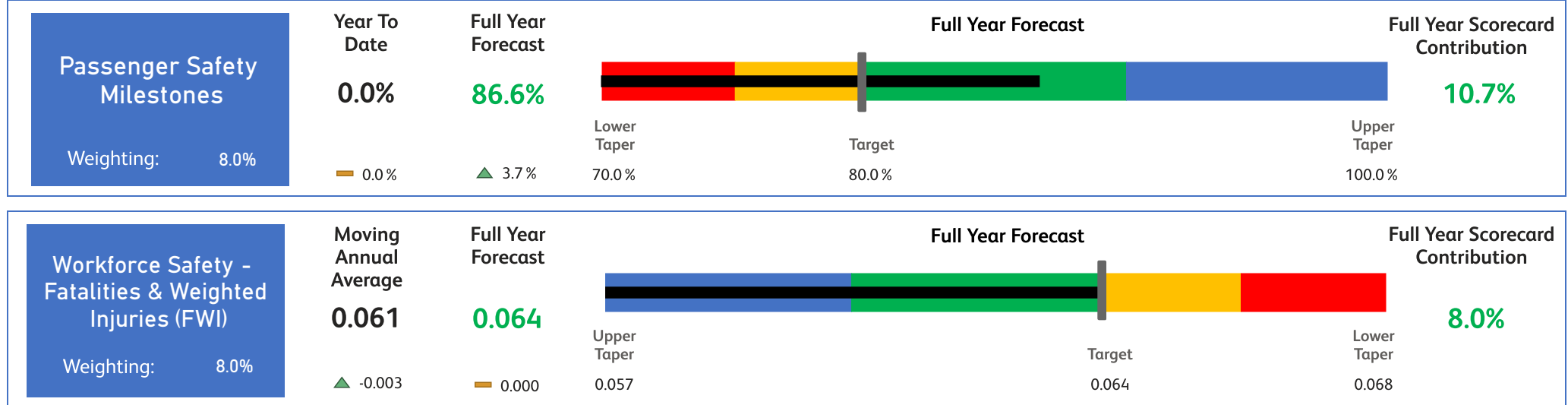
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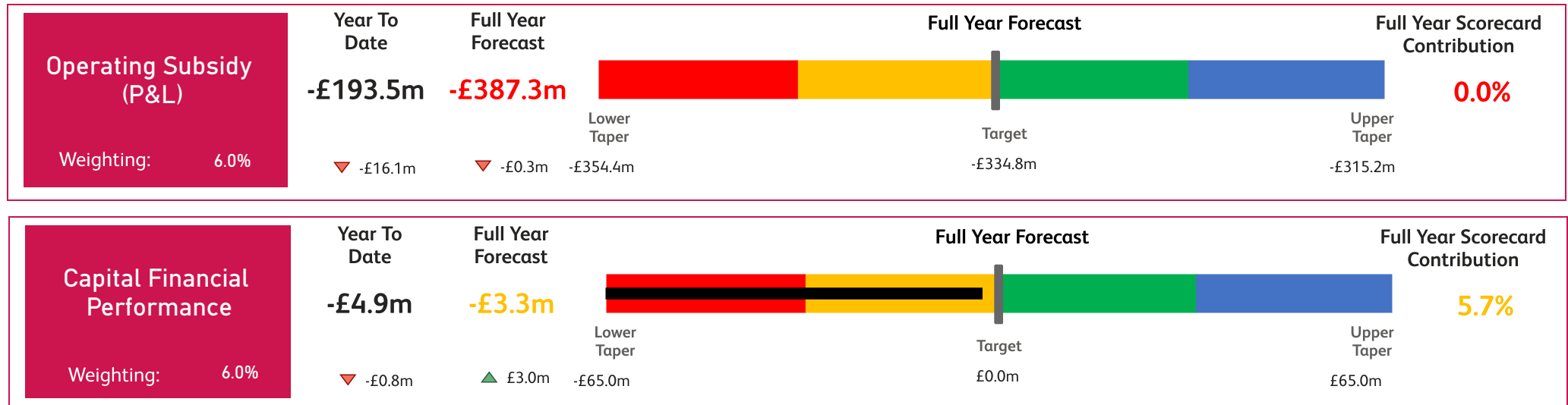
TRAIN SERVICE DELIVERY



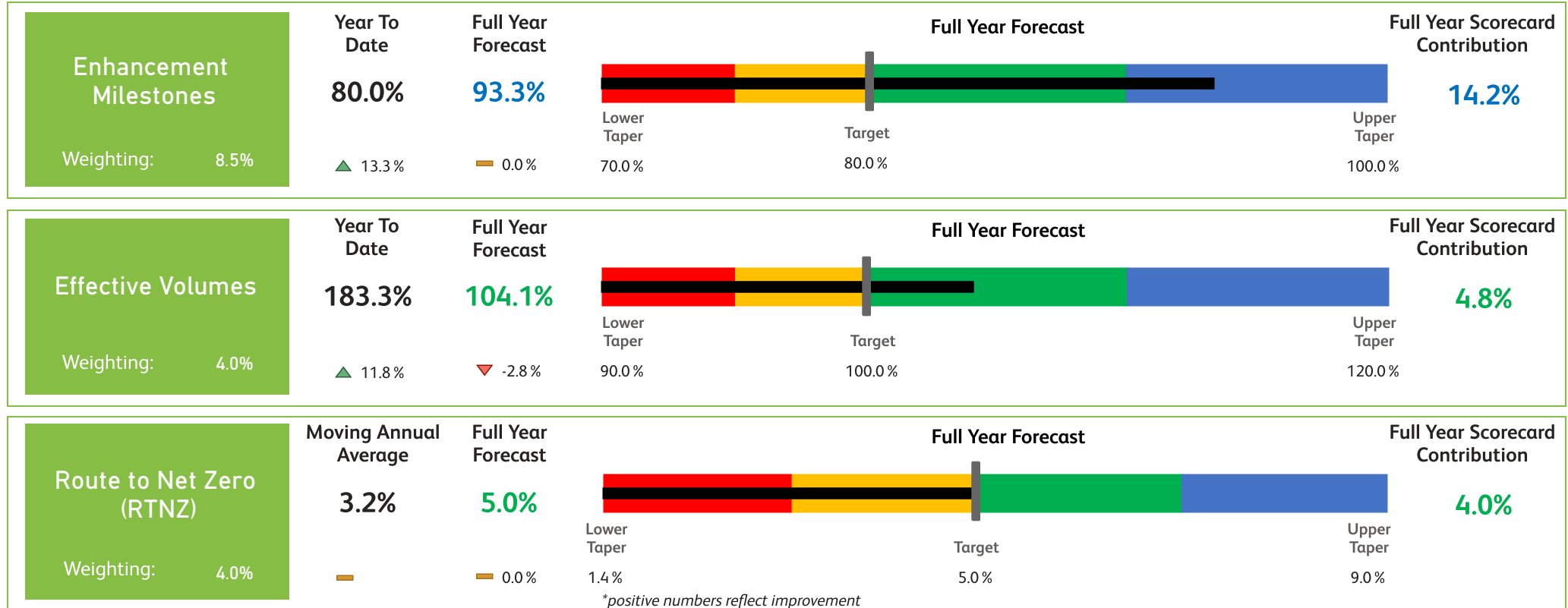
SAFETY



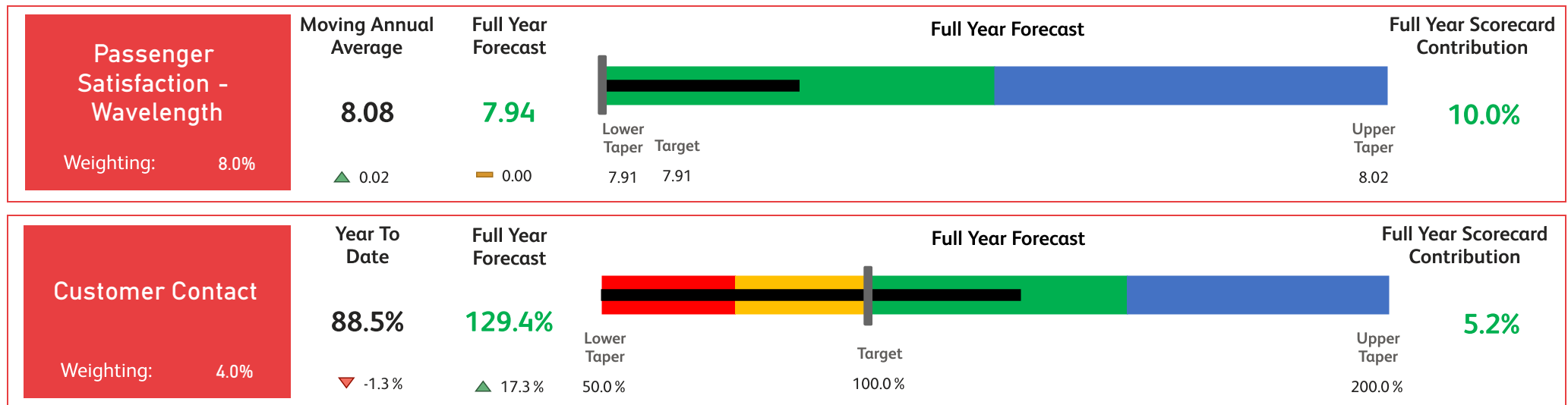
EFFICIENCY



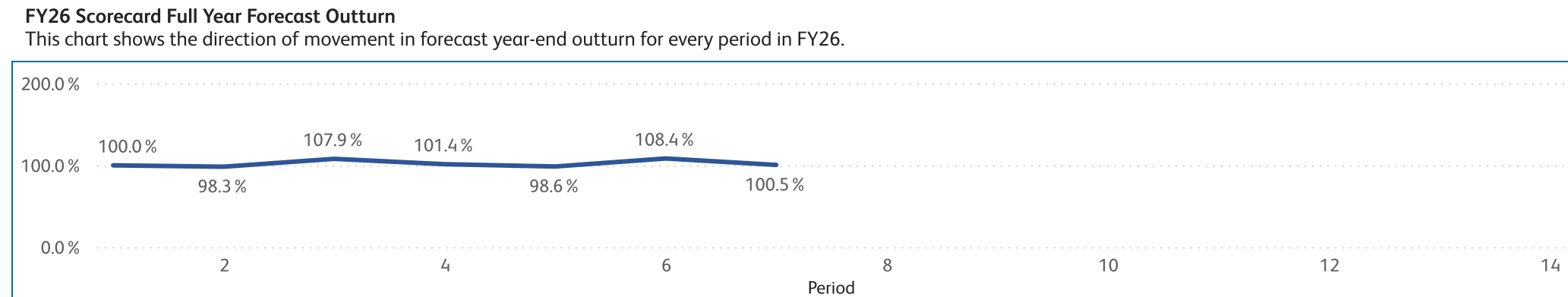
SUSTAINABLE GROWTH



CUSTOMER & COMMUNITIES



PEOPLE

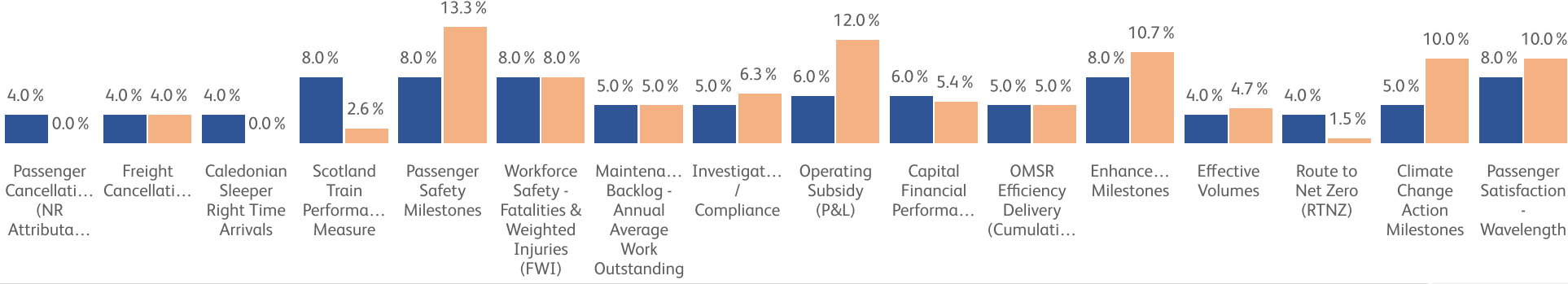


FY26 Scorecard Metric Summary: % Year-End Forecast vs Target Scorecard Contribution

This chart summarises the forecast year-end scorecard contribution for all metrics (orange bars) and compares this to the target year-end scorecard contribution (blue bars). Adding up each metric's %s will total the forecast scorecard outturn for this period. Full target achievement across all metrics will deliver 100% scorecard contribution. Full upper taper achievement across all metrics will deliver 200% scorecard contribution.

● % Year-End Target Scorecard Contribution ● % Year-End Forecast Scorecard Contribution

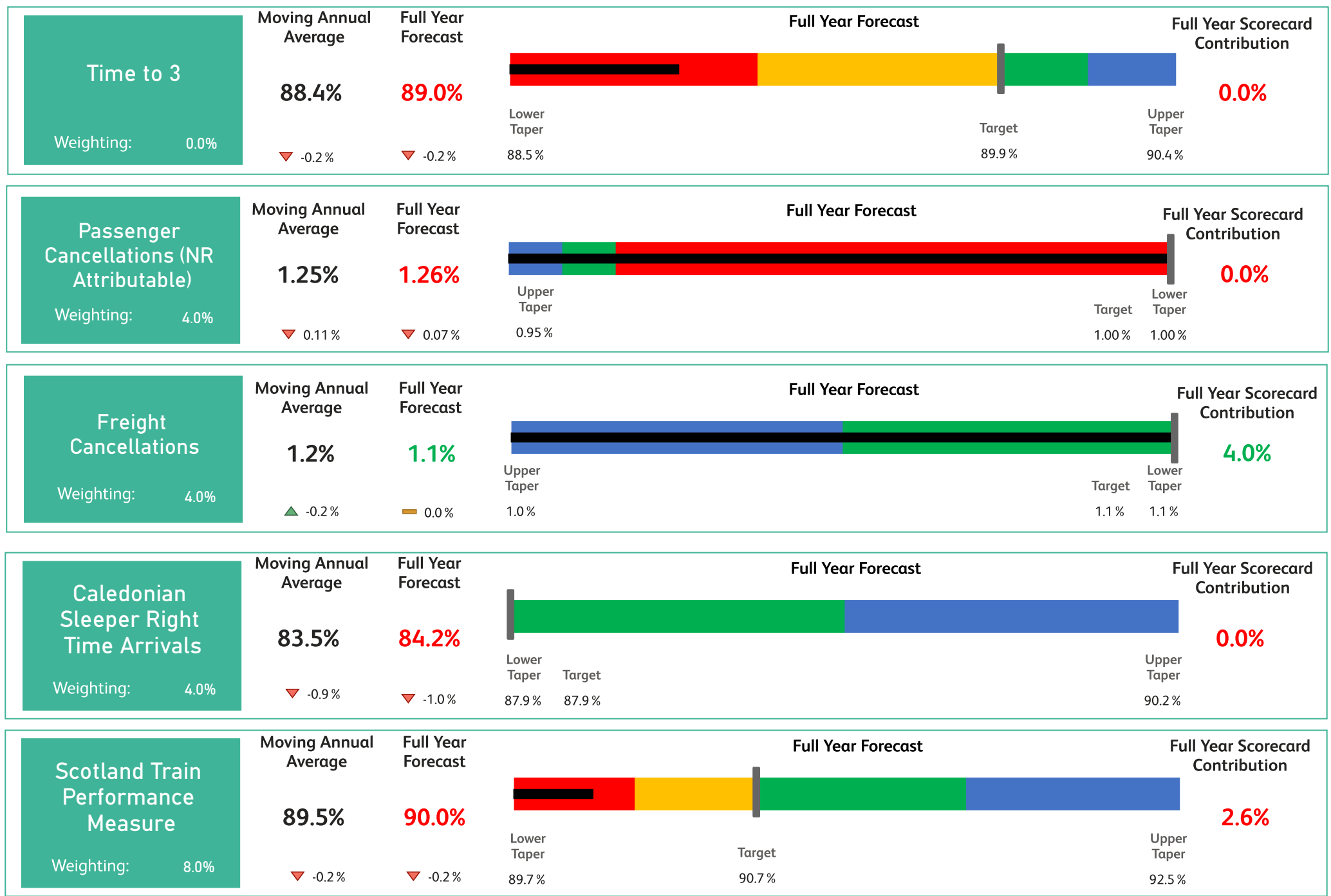
Scotland's Railway 100.0% 107.3%



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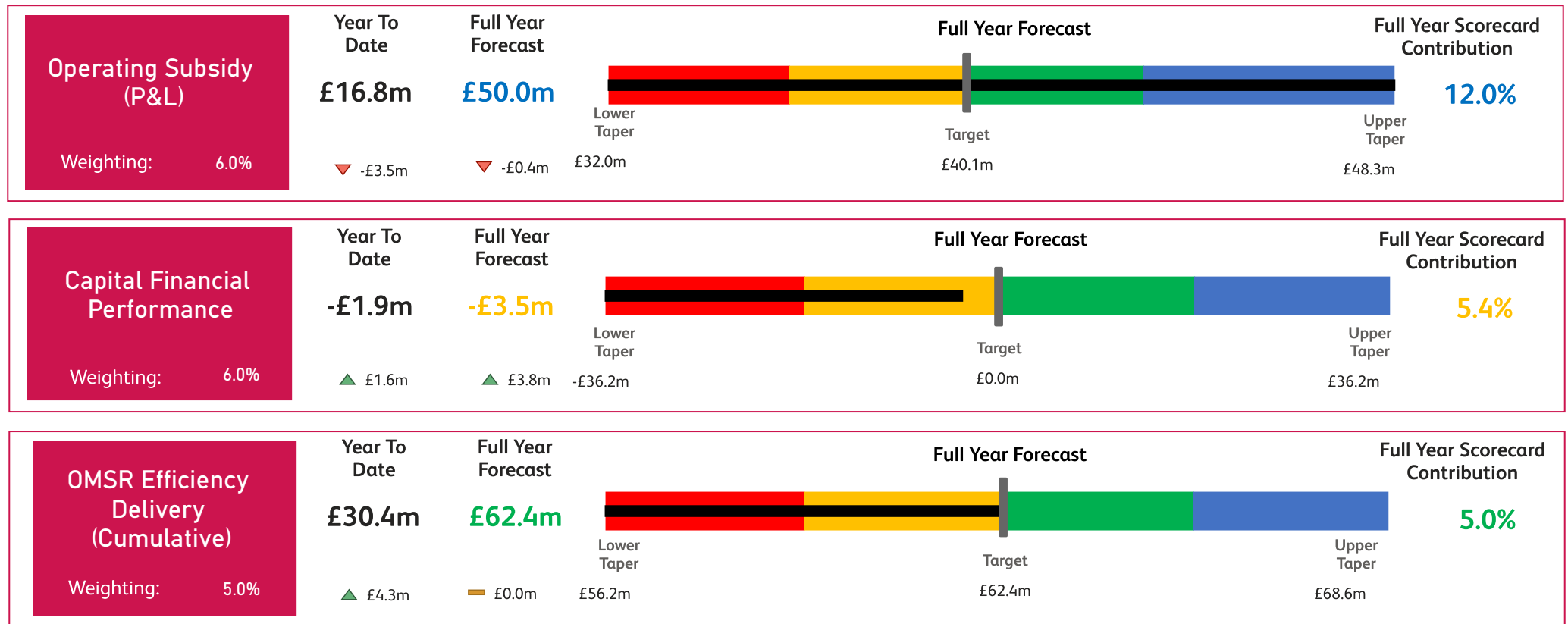
TRAIN SERVICE DELIVERY



SAFETY



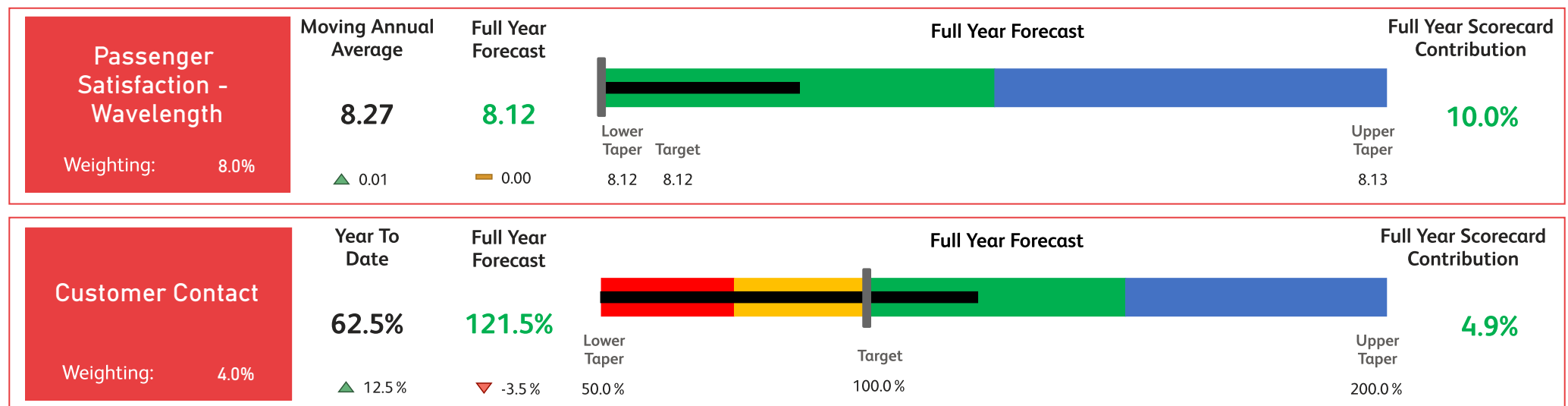
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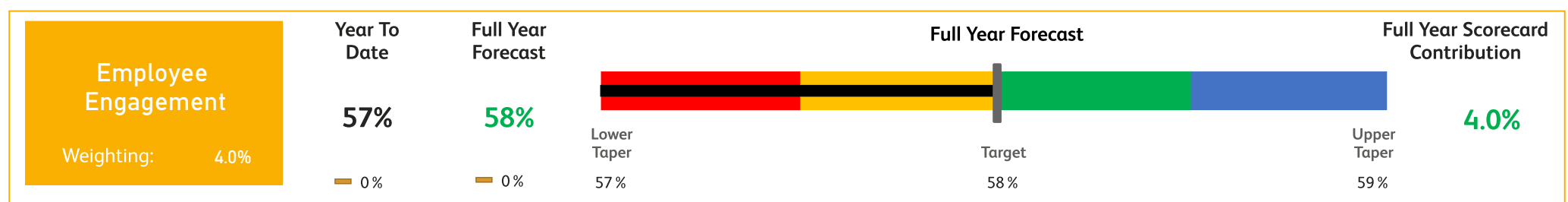
SUSTAINABLE GROWTH



CUSTOMER & COMMUNITIES

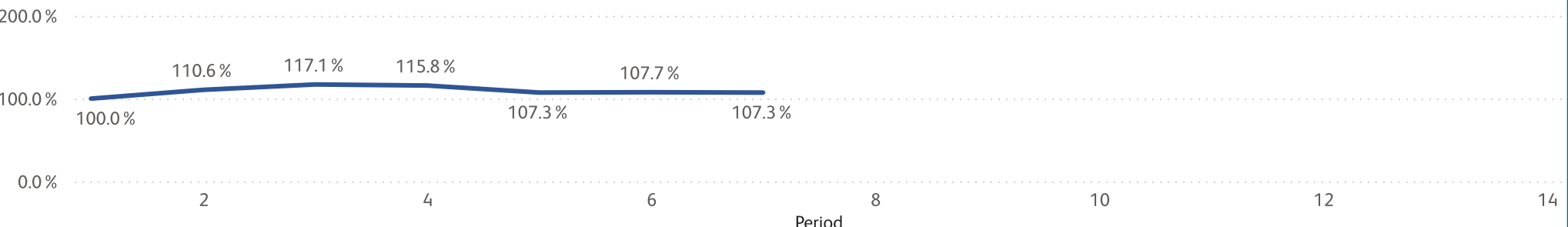


PEOPLE

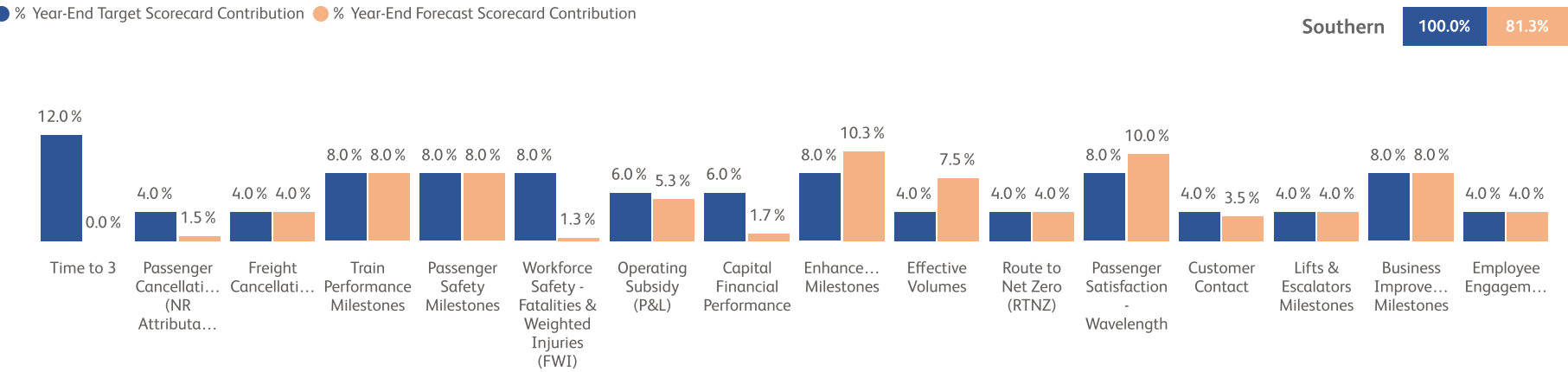


FY26 Scorecard Full Year Forecast Outturn

This chart shows the direction of movement in forecast year-end outturn for every period in FY26.



FY26 Scorecard Metric Summary: % Year-End Forecast vs Target Scorecard Contribution
This chart summarises the forecast year-end scorecard contribution for all metrics (orange bars) and compares this to the target year-end scorecard contribution (blue bars). Adding up each metric's %s will total the forecast scorecard outturn for this period. Full target achievement across all metrics will deliver 100% scorecard contribution. Full upper taper achievement across all metrics will deliver 200% scorecard contribution.



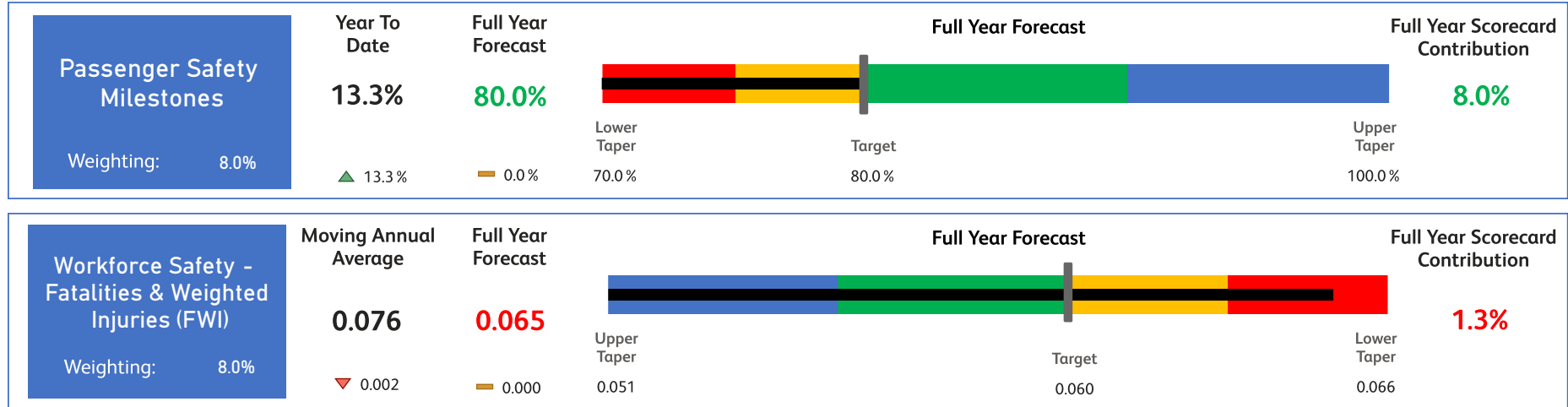
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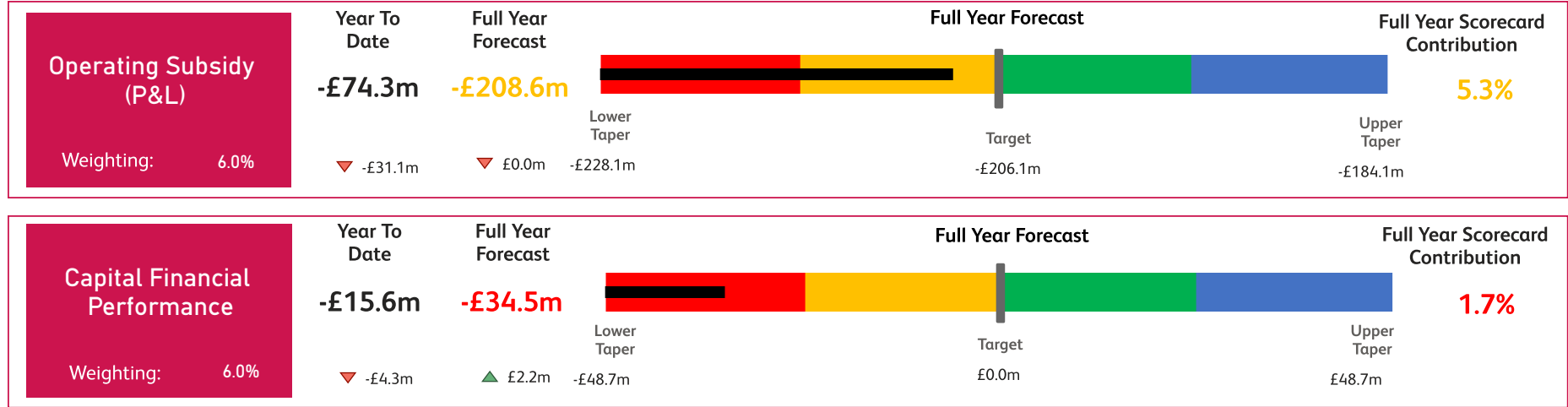
TRAIN SERVICE DELIVERY



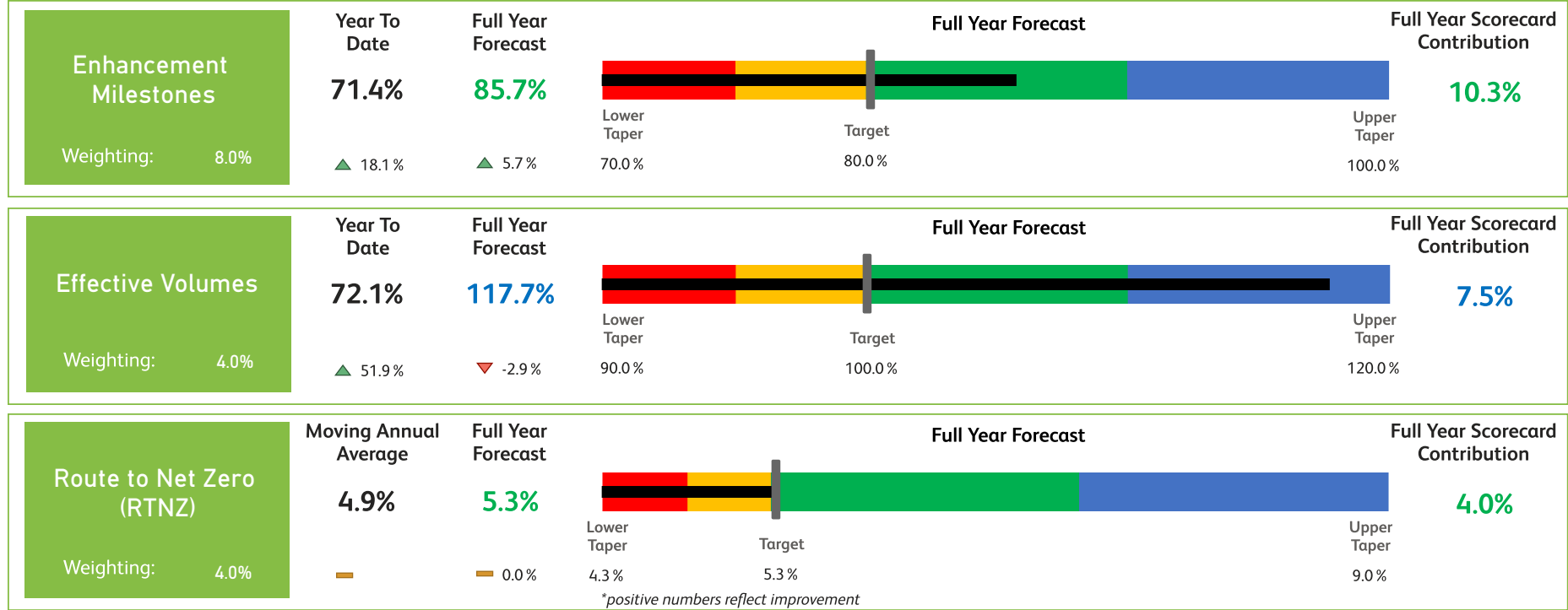
SAFETY



EFFICIENCY



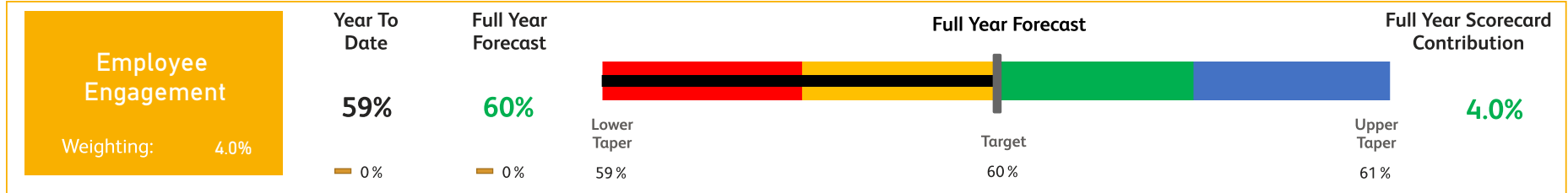
SUSTAINABLE GROWTH



CUSTOMER & COMMUNITIES

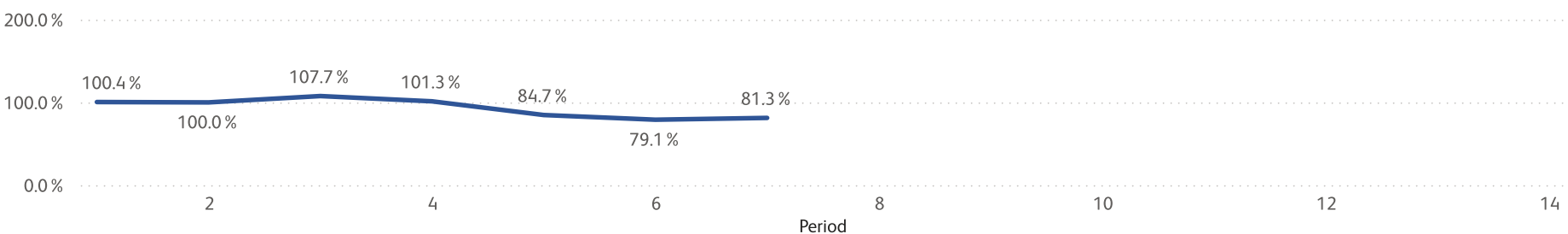


PEOPLE

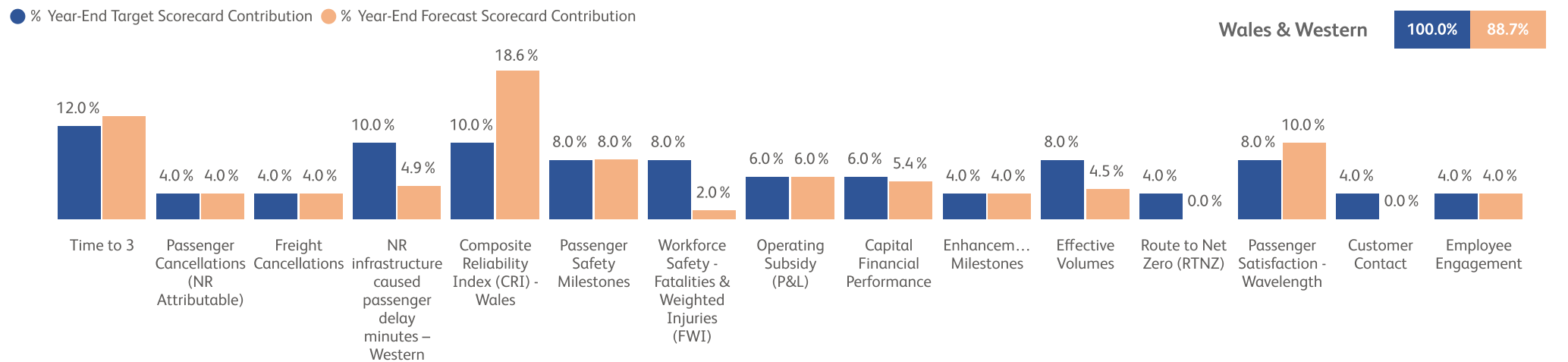


FY26 Scorecard Full Year Forecast Outturn

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FY26 Scorecard Metric Summary: % Year-End Forecast vs Target Scorecard Contribution
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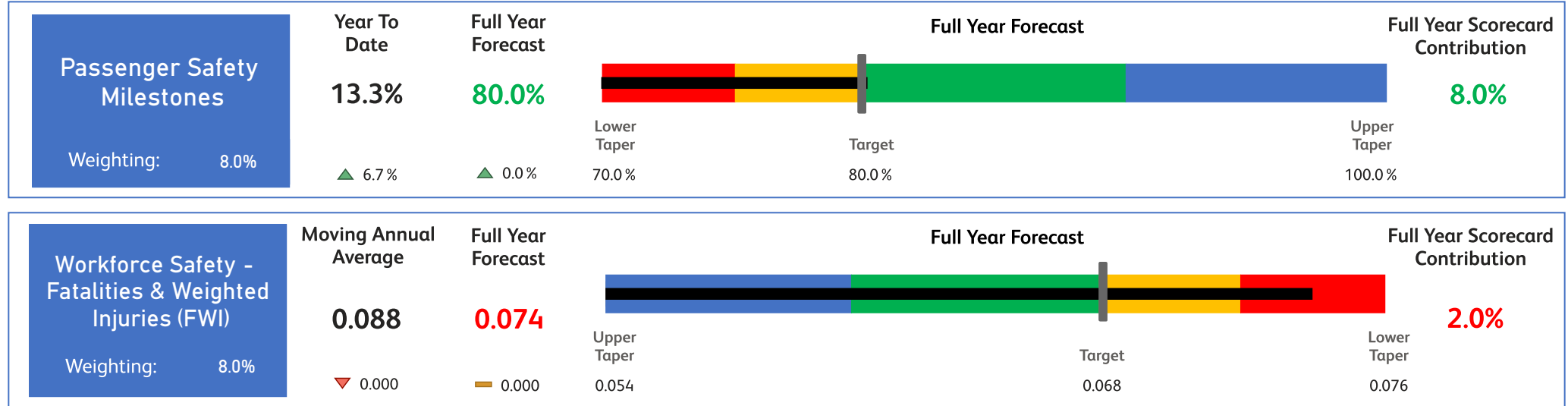
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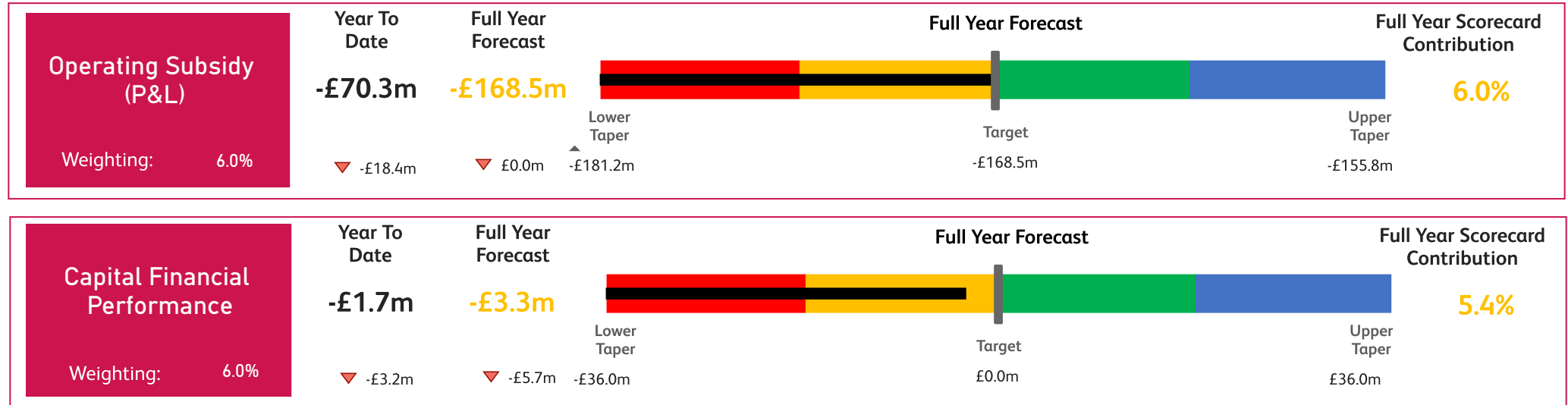
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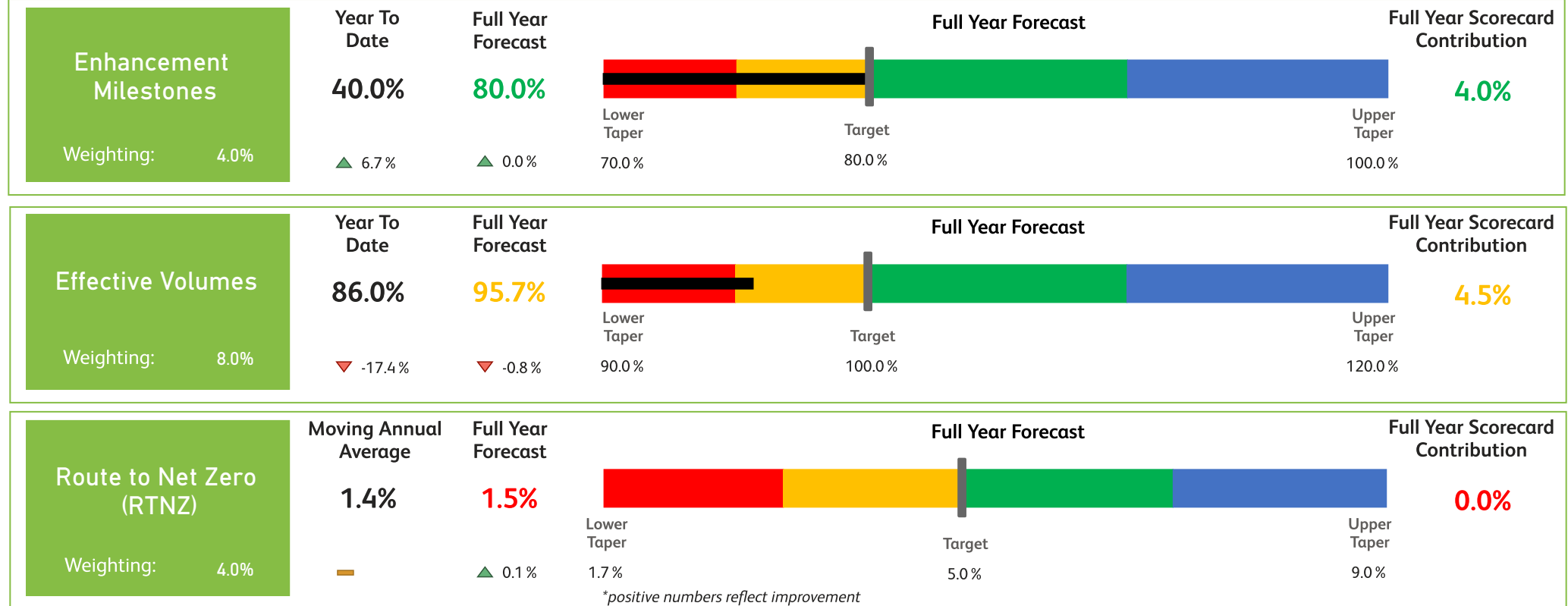
SAFETY



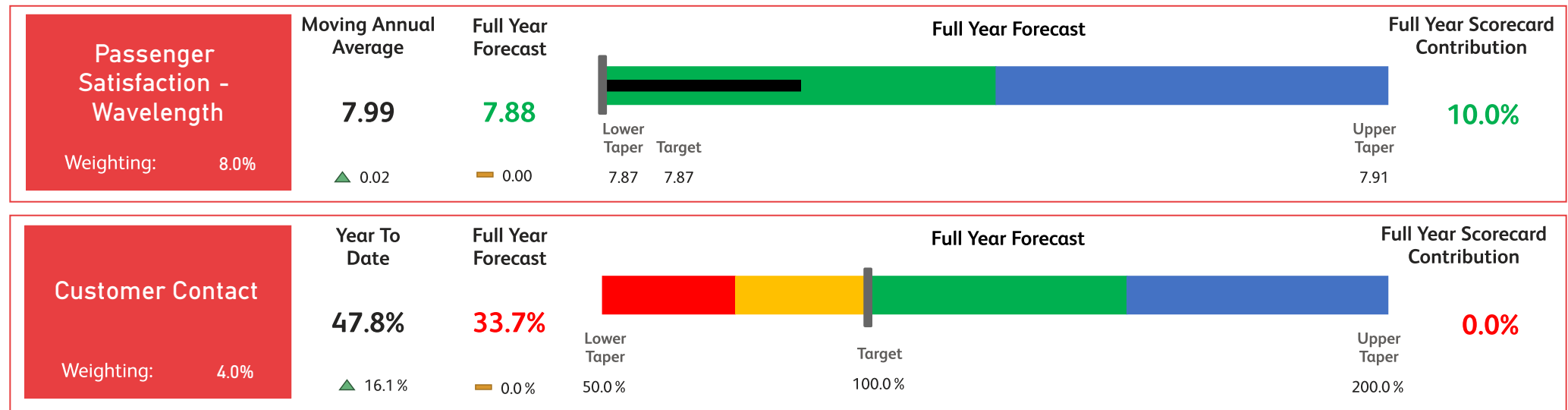
EFFICIENCY



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