



PLEASE NOTE THAT THE INFO CONTAINED MAY BE TRIGGERING FOR ANYONE AFFECTED BY SUICIDE

Network Rail takes your right to privacy seriously. This policy explains when, why, and how we might use any personal data provided to us by British Transport Police (BTP), and how we keep it secure. We do not process personal information such as names or addresses but we do work with anonymised sensitive personal information such as age (within 5yr age bands), gender and mental health conditions. Information is captured to understand trends, demographics, and locations of concerns in terms of potential for vulnerable presentations and suicide on rail infrastructure. Information is shared with suicide prevention leads within the rail industry, our suicide prevention national charity partners, Local Authorities and NHS partners to help us gather a better understanding of the factors which lead to suspected or attempted suicides.

1. What personal information do Network Rail hold about you or a loved one?

The personal information we hold includes sensitive personal information, including age (using 5yr age bands), gender, ethnicity, nationality, whether they have been on the British Transport Police (BTP) Person in Crisis intervention database (in the last 3 years), known historical risk factors and mental health conditions, and if there were any known suicide attempts in the last 12 months or other interactions with BTP. Data such as mental health conditions may not have been verified but have come from contact with family, friends, or previous contact with British Transport Police. This data gives us a broad picture, which we can then overlay with additional data sources, to provide us with a better understanding of the factors which lead to suspected or attempted suicides. For the purpose of supporting those affected by a suspected or attempted suicide, we also collect the name of the educational institution attended by the individual.

We also hold information about the location, how the individual arrived at the location and how far they had travelled, to support our understanding of location identification.

The British Transport Police (BTP) collate, cleanse and anonymise the data before sharing this with Network Rail, on a weekly basis, to ensure that no person can be identified. Data is largely de-personalised (name, address removed) Data is checked for accuracy before any sharing takes place.

2. How we collect information about you

Our data is collated by the British Transport Police (BTP). BTP have a legal duty to uphold the law, prevent crime, bring offenders to justice, and protect the public. To do this they process your personal information for carrying out a range of activities commonly known as the 'policing purpose'. BTP process personal data for the policing purpose, their legal basis for processing is that it is necessary for the performance of a task carried out in the public interest or in the exercise of official authority vested in them. Their functions and the official authority vested in them are set out, in the main, in the Police and Criminal Evidence Act 1984, the Railway and Transport Safety Act 2003 and the Anti-Terrorism, Crime and Security Act 2001.

To understand how and why personal data is processed you can access the BTP privacy notice here: <https://www.btp.police.uk/hyg/btp/privacy-notice/>

3. Who is responsible for the personal information that Network Rail holds and how will we use it?

Whilst BTP are the originating data controllers, Network Rail Infrastructure Ltd (Network Rail) are the data controllers for the anonymised information it receives from them. The information supports the identification of trends, demographics, and locations of concerns in terms of potential for vulnerable presentations and suicide on rail infrastructure, informing our suicide prevention strategy and activities.

4. Legal basis for using your information

In order to process this anonymised data, Network Rail is relying on the following lawful basis:

Personal data;

- Processing is necessary to protect the vital interests of the data subject or of another person (life or death situations)
- Processing is necessary for the performance of a task carried out in the public interest or in the exercise of official authority vested in the controller (the running of the rail infrastructure)
- Processing is necessary for the purposes of the legitimate interests pursued by the controller or by a third party (particularly children).

Sensitive personal data;

- processing is necessary for the purposes of carrying out obligations and exercising specific rights of the controller or of the data subject in the field of employment and social security and social protection law in so far as it is authorised by Union or Member State law.
- Processing is necessary for the establishment, exercise, or defense of legal claims or whenever courts are acting in their judicial capacity.
- Processing is necessary for reasons of substantial public interest, on the basis of Union or Member State law which shall be proportionate to the aim pursued.

5. Who will Network Rail share your personal information with?

For the purpose of industry and local community collaboration, to reduce suicides in our communities and on our rail network, Network Rail may share the anonymised personal and sensitive information with:

- Train Operating Companies
- Freight Operating Companies
- Rail Safety Standards Board (RSSB)
- Infrastructure Managers (i.e. Transport for London, Transport for Wales)
- Rail Delivery Group (RDG)
- Our vulnerable trespass and suicide prevention charity partners Samaritans, Chasing the Stigma and Mental Health Innovations (Shout)
- Local Authorities for use within suicide prevention groups
- NHS Partners, including local trusts and embedded mental health nurses

Before Network Rail share this information, a signed data sharing agreement must be completed. This data sharing agreement makes clear the purpose for which this data has been shared and does not authorise the onward disclosure of the data to any third parties.

We will never sell or share your personal information with organisations for any other purpose.

6. How will Network Rail store and protect your personal information?

Network Rail have put in place appropriate technical and organisational security measures to prevent the anonymised information from being accidentally lost, altered, used, disclosed, or accessed in an unauthorised way.

This data is not processed outside the European Economic Area (EEA).

7. How long will Network Rail keep your personal information for?

Data trends are important when determining suicide prevention strategies and on this basis Network Rail will retain this data for ten years.

8. What are my rights in relation to personal information?

All data Network Rail receives is anonymised so we would recommend any Rights requests are directed to BTP as the original data controllers.

9. How can I complain or get further information?

Questions, comments and complaints regarding this process please contact suicideprevention@raildeliverygroup.com.

Any data protection matters should be addressed to the Suicide and Trespass Prevention Lead:

Network Rail
The Quadrant, Elder Gate
Milton Keynes
MK9 1EN
Telephone: 03457 11 41 41

If you are not satisfied with our response to your request, you can contact the Data Protection Officer who will be able to assist you further. They can be contacted at:

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The Quadrant, Elder Gate
Milton Keynes
MK9 1EN
Telephone: 03457 11 41 41