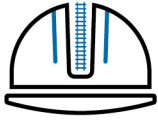


Our targets for CP6



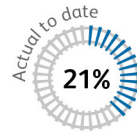
Safety



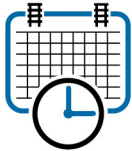
10%
improvement in train
accident risk



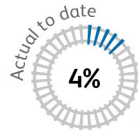
13%
improvement in level
crossing risk



54%
improvement in lost time
injury frequency rate



Train service delivery



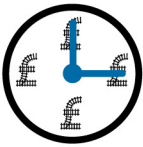
28%
reduction in number of
delayed trains by the end
of CP6



7%
improvement in Network
Rail delay by the end
of CP6 (compared to
2017/2018)



7%
reduction in service
affecting failures by end
of CP6



Efficiency



4bn
incremental efficiencies
between 2019-2024

We are targeting an additional
£0.5bn of savings to support
the industry through its current
challenges.

*Control Period to date total



Sustainable growth



Attract
1.6bn
of additional funding
in CP6



25%
improvement in carbon
emissions



18%
improvement in energy
consumption

*Control Period to date total



People



50%
increase in gender diversity to
achieve 26 % across the business



25%
improvement in occupation
related mental health absence



Customers and communities

Reduce the time it takes to respond
to customer complaints to less than



**28
days**

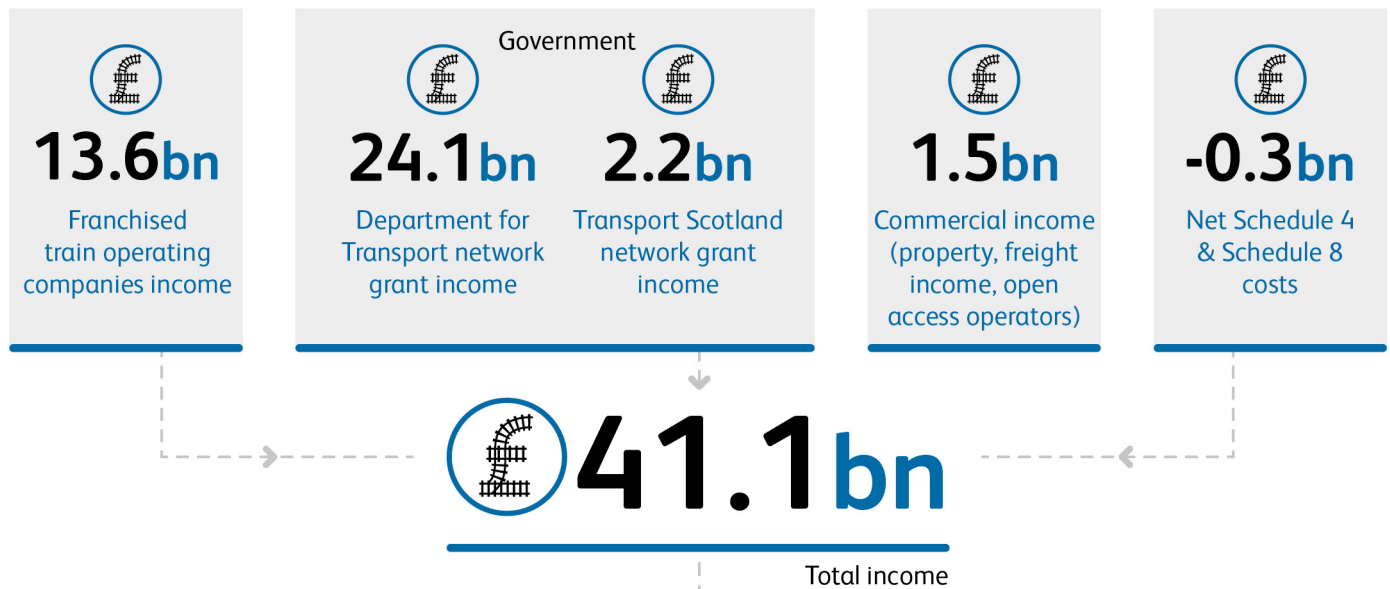
Please note:

Figures correct as at 2 May 2023 and
will be subject to year-end finalisation.

Our funding and expenditure in CP6

Please note:
Our funding and expenditure represent the latest view, which includes changes due to covid and rising inflation.

Our funding



Our projected expenditure

