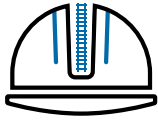
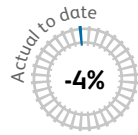


Our targets for CP6

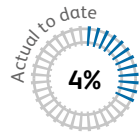


Safety



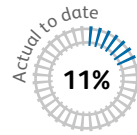
10%

improvement in train accident risk



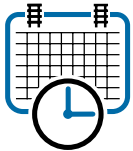
13%

improvement in level crossing risk



54%

improvement in lost time injury frequency rate



Train service delivery



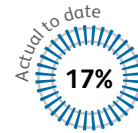
28%

reduction in number of delayed trains by the end of CP6



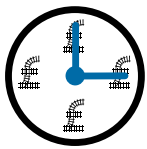
7%

improvement in Network Rail delay by the end of CP6 (compared to 17/18)

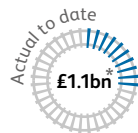


7%

reduction in service affecting failures by end of CP6



Efficiency



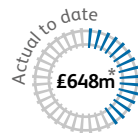
4bn

incremental efficiencies between 2019-2024

We have increased our efficiencies target by £0.5bn, from £3.5bn, to support the industry through its current challenges.



Sustainable growth



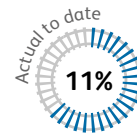
1.6bn

attract of additional funding in CP6



25%

improvement in carbon emissions



18%

improvement in energy consumption

*Control Period to date total

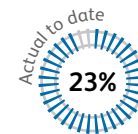


People



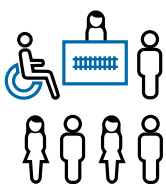
50%

increase in gender diversity



25%

improvement in occupation related mental health absence



Customers and communities

Reduce the time it takes to respond to customer complaints from

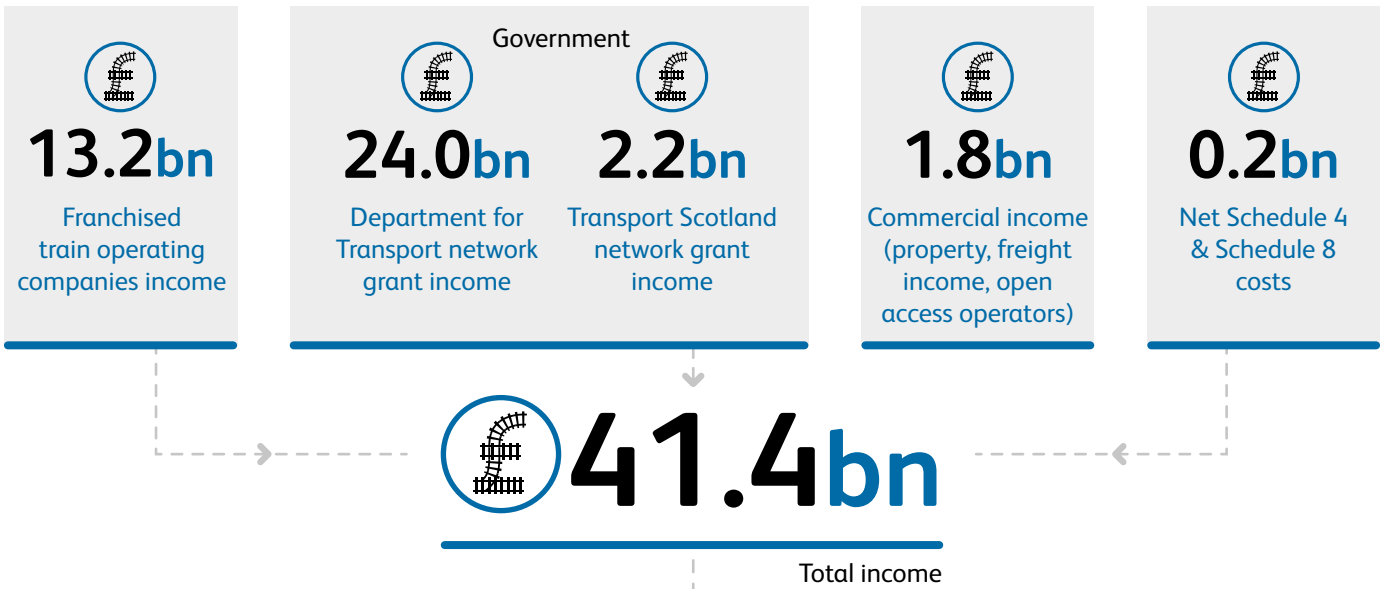


< 29 days

Our funding and expenditure in CP6

Our funding and expenditure show our latest view which includes the impact of COVID-19 and the transfer of Core Valley Lines to the Welsh Government.

Our funding



Our projected expenditure

