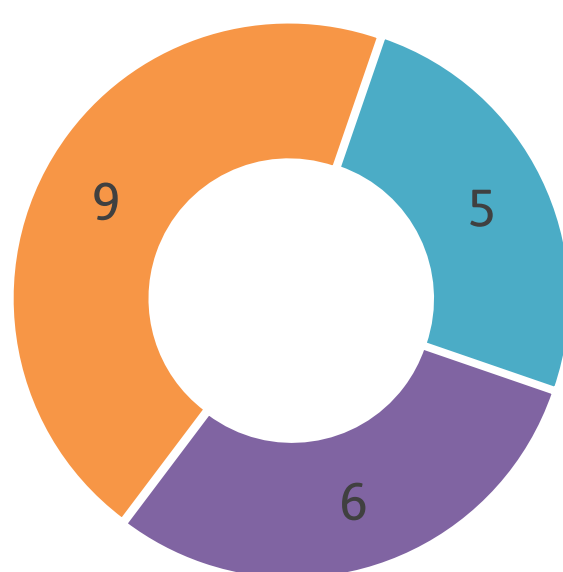
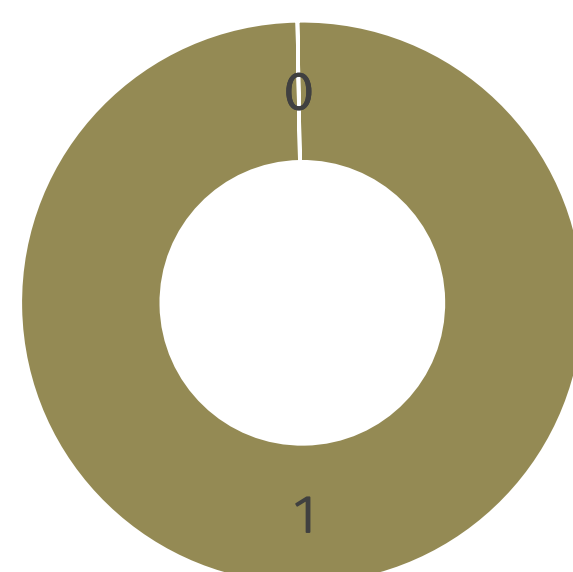


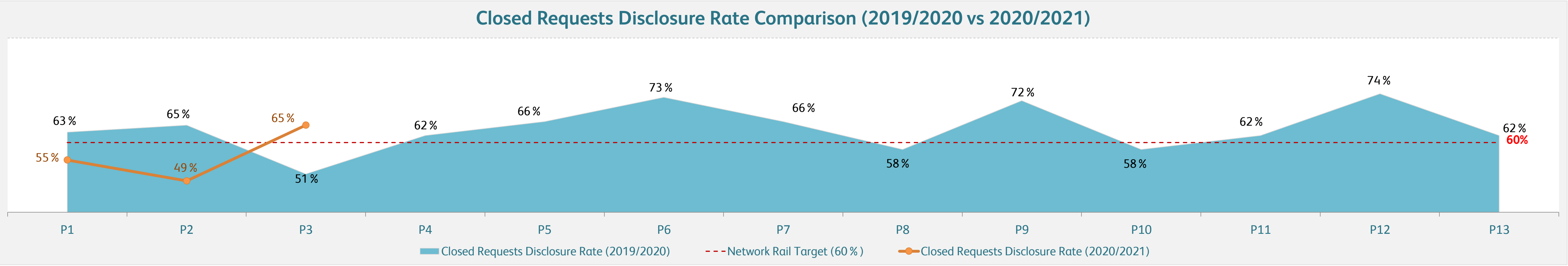
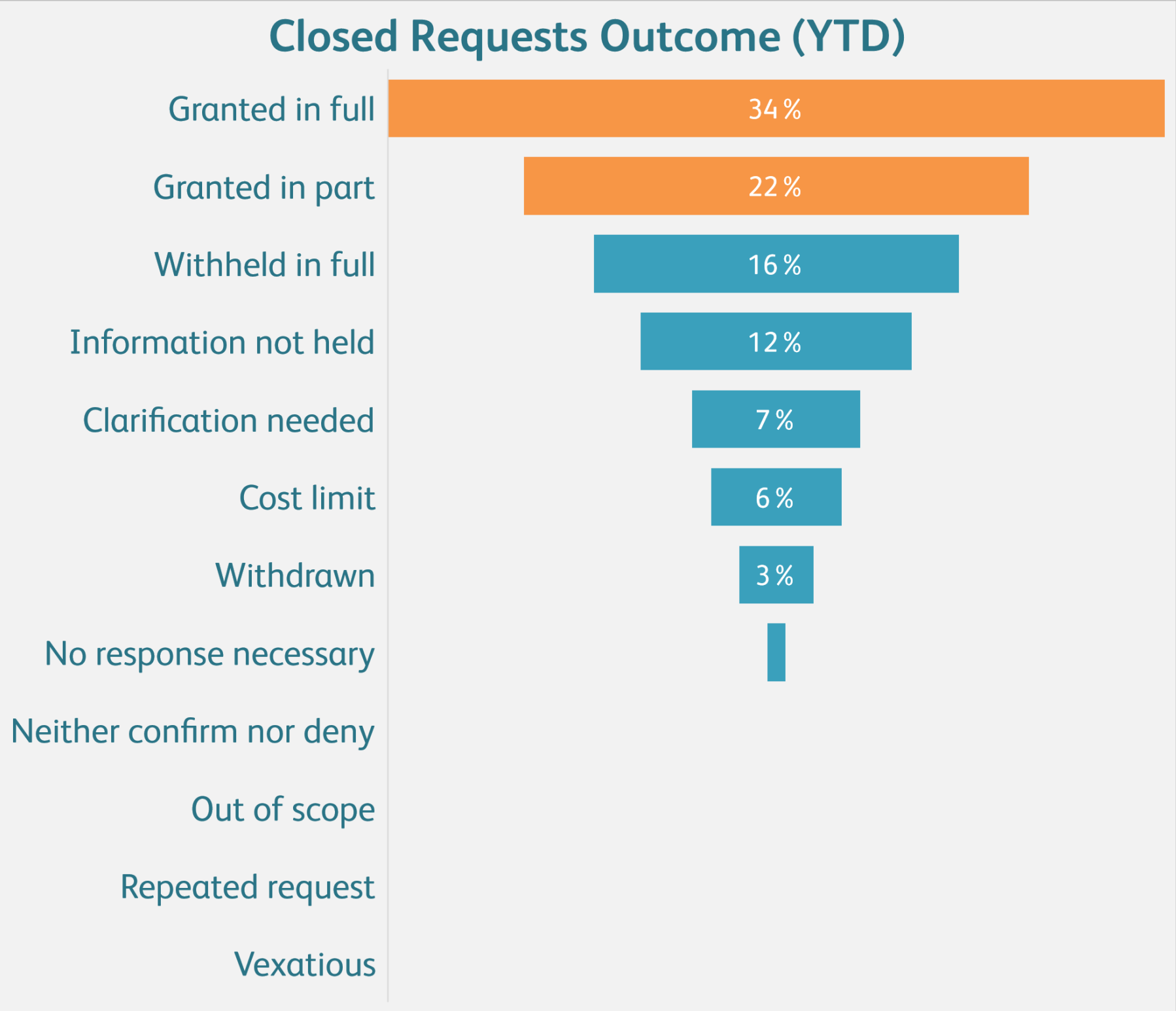
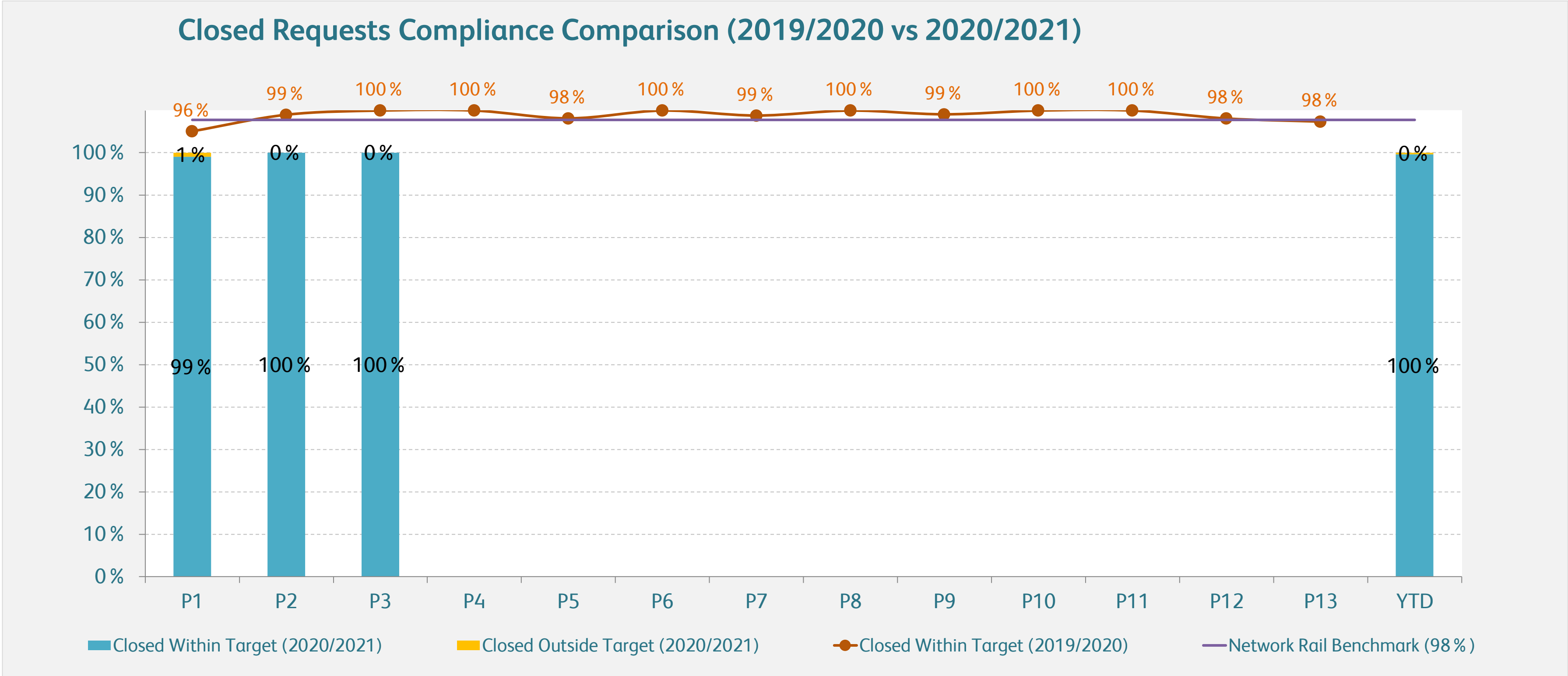
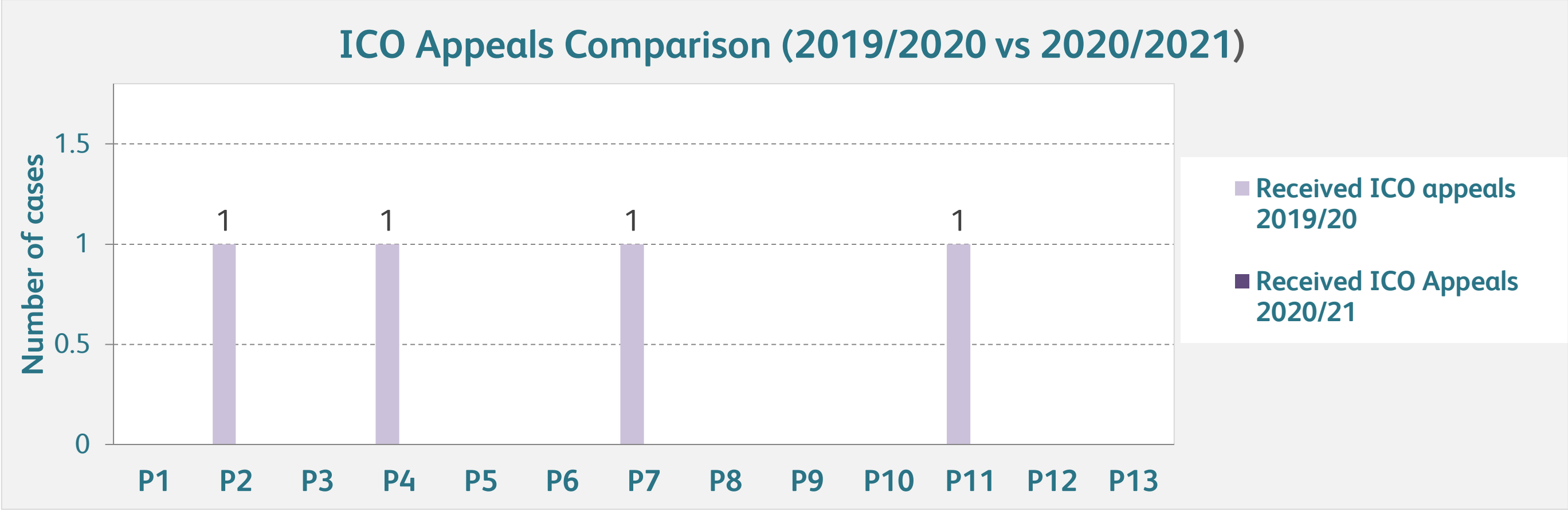
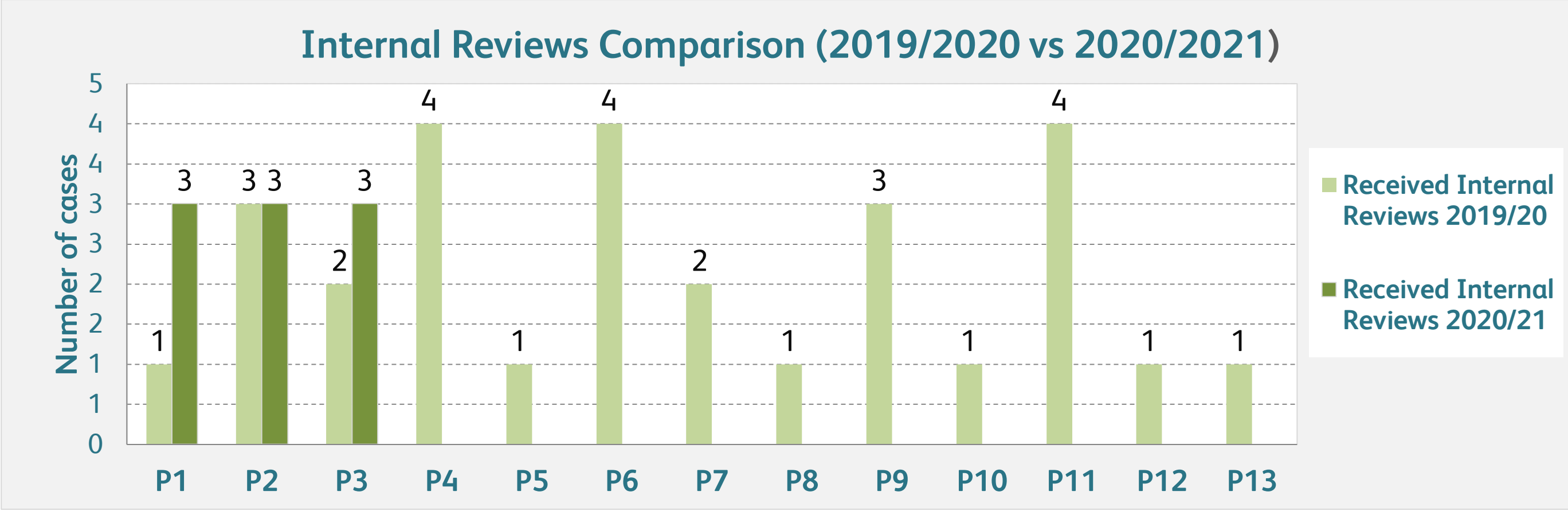
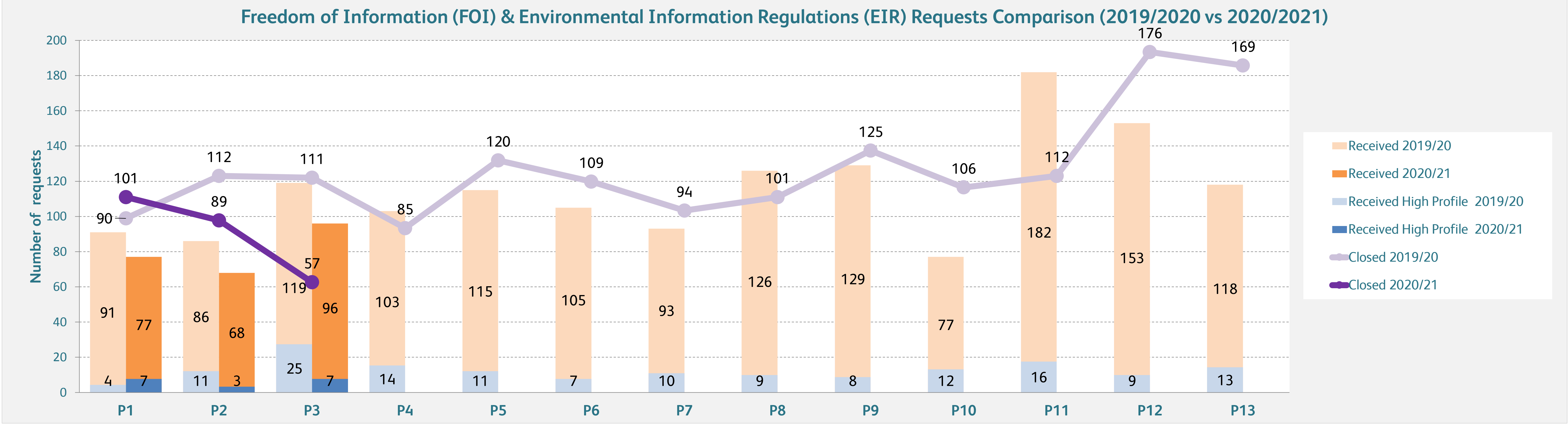
Received Requests (YTD)
Closed Requests (YTD)
Open Requests at Period End



Received Internal Reviews (YTD)
Closed Internal Reviews (YTD)
Open Internal Reviews at Period End



Received ICO appeals (YTD)
Closed ICO appeals (YTD)
Open ICO appeals at Period End



How are we doing against our targets?

The overall intake of new requests for Period 3 (P3) was 96. This is a 41 % increase from the last period and a 19 % decrease on requests received in the same P3 of 2019/2020.

The average weekly intake of requests for the period was 24.

The number of high profile cases received during P3 was 7; this is a 133 % increase compared to the previous period.

We achieved 100 % compliance during P3. This remains a very strong performance against the regulator’s benchmark of 90 % and demonstrates that our commitment to compliance remains strong in the face of challenging circumstances.

We provided information in response to 65 % of requests during P3. This was a 16 % increase from P2.

We received three new first stage appeals (known as Internal Reviews - IR) during P3. No IRs were closed during P3. The number of IRs YTD continues to meet the current KPI of ‘less than’ 5 % of overall requests.

There were no new second stage appeal to the Information Commissioner’s Office (ICO) in this period.

There is one ongoing ICO investigation for an appeal concerning a series of requests for geotechnical information, which were refused on the basis that providing the information would have created a disproportionate burden.

It continues to be the case that there have been no third stage appeals to the First-Tier Tribunal in the 5 year period that Network Rail has been subject to Freedom of Information and Environmental Information legislation.