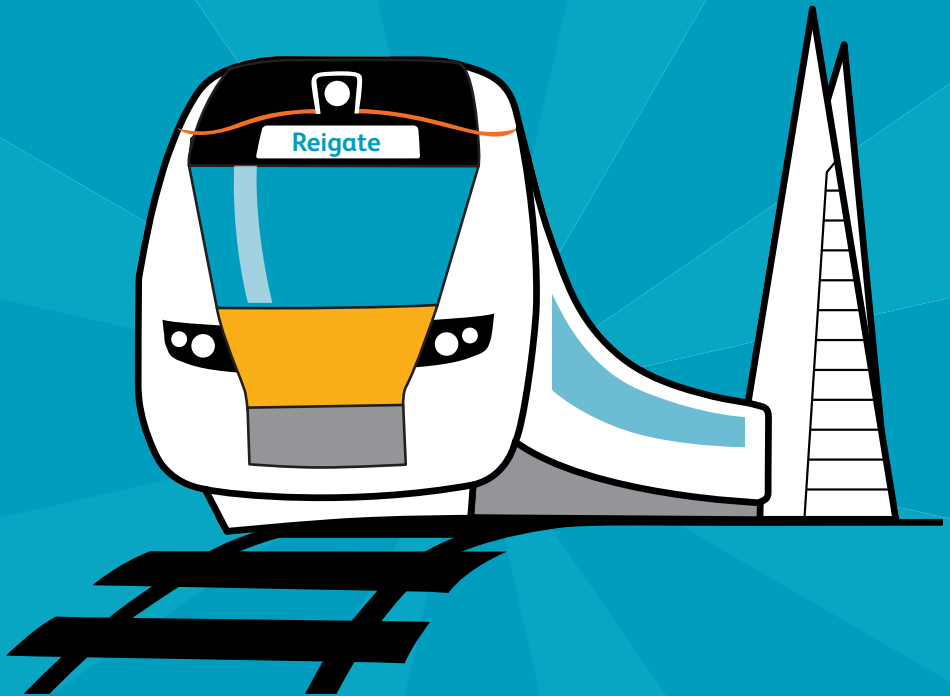


# Connecting Reigate to Thameslink

Part of the proposed Brighton Main Line upgrade



## Feedback summary

# Our proposal

From 24 February to 6 April 2020 we sought feedback on our proposal to build a new 12-car turn back platform at Reigate which would provide greater capacity, a more reliable service and improved connections to Thameslink destinations in London and beyond.

The proposals are a key part of our long-term plans to enable more reliable, more frequent and faster services on the Brighton Main Line and its branch lines.

We engaged Reigate passengers and the community at a series of local information events and through our consultation hub, where we asked the following two questions:

Do you agree with our proposals to upgrade Reigate station?

**87%**

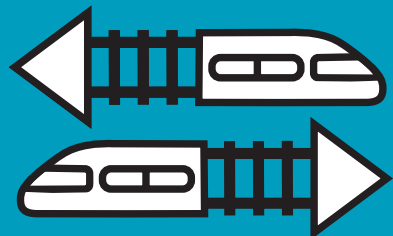
Agree or Strongly agree



Do you agree with our proposed changes to services that would likely come about as a result of the upgrade?

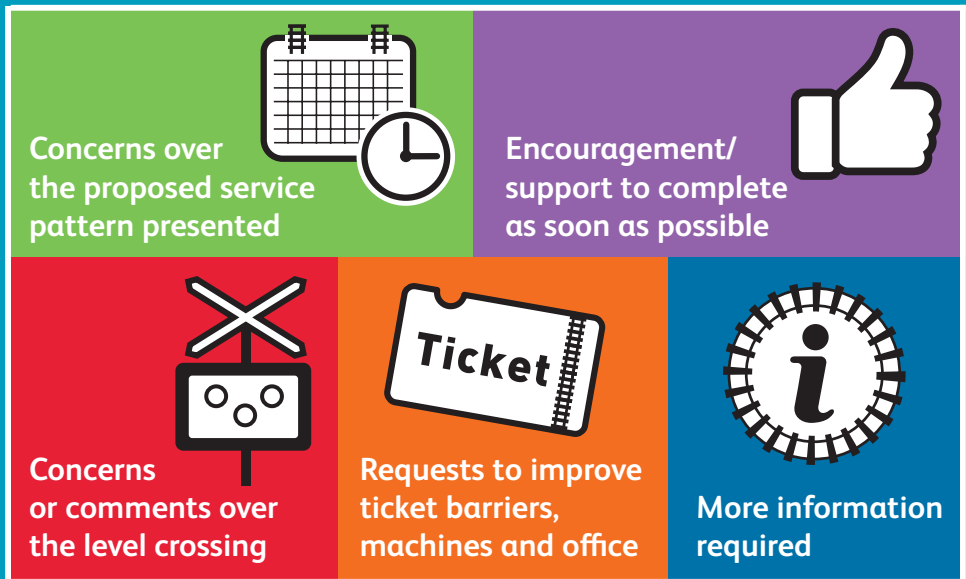
**72%**

Agree or Strongly agree



# Your feedback

Here are the top five themes identified in your responses:



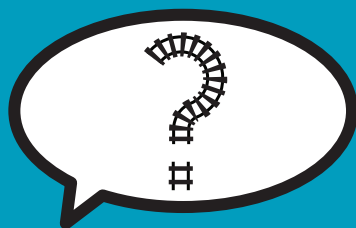
“This is an excellent suggestion and has my full support. The current situation for passengers from Reigate having to rush up and down stairs to get from platform 0 to platforms 1 and 2 [at Redhill] will also be eliminated with this proposal. This will be a major improvement for Reigate commuters – thank you!”

– **Rail User**

“We support, in principle, the proposal to increase capacity, improve connections and provide a more reliable service for people travelling to and from Reigate station. I’m pleased to see so many people shared their views in the survey. The Council will continue to work with Network Rail to make the case for investment in our railways.”

– **Cllr Richard Biggs, Executive Member for Planning & Policy, Reigate & Banstead Borough Council**

# Frequently asked questions



## **Can a mixture of Southern and Thameslink services still be provided?**

The service pattern presented at our information events is just one possible option. There are other variations that will be looked at as the project is developed, taking account of the comments received from these events. Govia Thameslink Railway has also committed to undertaking a thorough timetable consultation prior to any new timetable introduction.

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## **What will you do to stop people parking on residential streets?**

Our proposals include a larger, improved car park with additional designated parking bays.

While local parking issues are not within the scope of this project or Network Rail's remit, we will pass on concerns over the existing parking arrangements to the Local Authority and station operator.

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## **Can you provide additional secure, covered bicycle racks?**

We will look at the possibility of this during the next design stage.

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## **How will the proposed car park exit impact traffic on Rushworth Road?**

We will undertake traffic assessments and work with the Highways Authority as we continue to develop our designs for the new car park exit.

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## **What will you do to minimise nuisance during construction?**

Concerns over nuisance matters (noise and light pollution) will be passed to the design team to incorporate mitigations into the design where possible.

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## **Can you improve ticket barriers at the station?**

The project team will investigate this during the next design stage in collaboration with the station operator.

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## **Please can we have Oyster at Reigate?**

This request will be passed to Transport for London/Department for Transport as the appropriate decision-making authority.

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## **Can you include a footbridge to connect the platforms?**

We have investigated options for providing a footbridge, however constraints caused by the location of the station make it difficult to deliver a complete solution that provides access to all platforms. We therefore do not propose to progress further with this element at this time.

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## **Can something be done to improve the amount of time the level crossing is down?**

As part of the next design stage, we'll investigate concerns and carry out a thorough assessment of the level crossing to determine our next steps.

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# Next steps

We will now continue to develop our designs for Reigate station and will use your feedback to help inform our decisions.

Our proposals for Reigate station are currently unfunded, as are the wider proposals to upgrade the Brighton Main Line. Over the months and years ahead we will continue to make the case for investment in Reigate station and the Brighton Main Line.

## Get in touch

If you have any questions about our proposals for Reigate and wider Brighton Main Line upgrade proposals, please email [consultation@cars2.networkrail.co.uk](mailto:consultation@cars2.networkrail.co.uk)

Or contact us on  
Network Rail's national helpline:  
**03457 11 41 41**

Or follow us  
**@NetworkRailSE**

