

SAFETY - (20%)	%	WORSE	TARGET	BETTER
Lost Time Injury Frequency Rate (LTIFR)	5.0%	0.381	0.363	0.345
Risk Management Maturity Model (RM3)	5.0%	60%	80%	100%
Train Accident Risk Reduction (TARR)	5.0%	60%	80%	100%
Top 20 Milestones to Reduce Level Crossing Risk	5.0%	12	16	20
TRAIN PERFORMANCE & CUSTOMER - (34%)	%	WORSE	TARGET	BETTER
Regional CRM-P	2.0%	2.98	2.90	2.62
Regional FDM-R	2.0%	92.4%	93.0%	93.6%
GTR Measures	9.0%	0%	50%	100%
SouthEastern Measures	9.0%	0%	50%	100%
South Western Measures	9.0%	0%	50%	100%
ARL Measures	1.0%	0%	50%	100%
X Country Measures	1.0%	0%	50%	100%
GWR Measures	1.0%	0%	50%	100%
LOCAL MEASURES - (6%)	%	WORSE	TARGET	BETTER
Local Measures	6.0%	0%	50%	100%
FINANCIAL PERFORMANCE - (20%)	%	WORSE	TARGET	BETTER
Financial Performance Measure (FPM) - Gross Profit and Loss (£m)	5.0%	£(15)m	£0m	£15m
Financial Performance Measure (FPM) - Gross Enhancements only (£m)	5.0%	£(18)m	£0m	£18m
Financial Performance Measure (FPM) - Gross Renewals (£m)	5.0%	£(34)m	£0m	£34m
Cash Compliance - Lost Funding	5.0%	10%	5%	0%
Investment - (10%)	%	WORSE	TARGET	BETTER
Top Investment Milestones	10.0%	0%	50%	100%
ASSET MANAGEMENT - (10%)	%	WORSE	TARGET	BETTER
Renewals - 7 Key Volumes	5.0%	90%	95%	100%
Composite Reliability Index (CRI)	2.5%	-2.6%	1.0%	4.6%
Composite Sustainability Index (CSI)	0.0%	-4.6%	-4.2%	-3.8%
Number Of Service Affecting Failures	2.5%	5,344	5,144	4,945