

<b>SAFETY - (20%)</b>	<b>%</b>	<b>WORSE</b>	<b>TARGET</b>	<b>BETTER</b>
Lost Time Injury Frequency Rate (LTIFR)	5.0%	0.321	0.306	0.291
Risk Management Maturity Model (RM3)	5.0%	60%	80%	100%
Train Accident Risk Reduction (TARR)	5.0%	60%	80%	100%
Top 10 Milestones to Reduce Level Crossing Risk	5.0%	6	8	10
<b>TRAIN PERFORMANCE, CUSTOMER &amp; LOCAL MEASURES - (30.5%)</b>	<b>%</b>	<b>WORSE</b>	<b>TARGET</b>	<b>BETTER</b>
Regional CRM-P	1.0%	1.86	1.71	1.54
Regional FDM-R	1.0%	94.2%	94.6%	95.1%
Chiltern Scorecard	5.0%	0%	50%	100%
Merseyrail Scorecard	5.0%	0%	50%	100%
Transpennine Express Scorecard	5.0%	0%	50%	100%
Virgin Trains Scorecard	5.0%	0%	50%	100%
West Midlands Scorecard	5.0%	0%	50%	100%
Northern Scorecard	3.5%	0%	50%	100%
<b>LOCAL MEASURES - (9.5%)</b>	<b>%</b>	<b>WORSE</b>	<b>TARGET</b>	<b>BETTER</b>
Local Measures	9.5%	0%	50%	100%
<b>FINANCIAL PERFORMANCE - (20%)</b>	<b>%</b>	<b>WORSE</b>	<b>TARGET</b>	<b>BETTER</b>
Financial Performance Measure (FPM) - Gross Profit and Loss (£m)	5.0%	£(12)m	£0m	£12m
Financial Performance Measure (FPM) - Gross Enhancements only (£m)	5.0%	£(18)m	£0m	£18m
Financial Performance Measure (FPM) - Gross Renewals (£m)	5.0%	£(29)m	£0m	£29m
Cash Compliance - Lost Funding	5.0%	10%	5%	0%
<b>INVESTMENT - (10%)</b>	<b>%</b>	<b>WORSE</b>	<b>TARGET</b>	<b>BETTER</b>
Top Investment Milestones	10.0%	0%	50%	100%
<b>ASSET MANAGEMENT - (10%)</b>	<b>%</b>	<b>WORSE</b>	<b>TARGET</b>	<b>BETTER</b>
Renewals - 7 Key Volumes	5.0%	90%	95%	100%
Composite Reliability Index (CRI)	2.5%	-3.7%	-1.1%	0.7%
Composite Sustainability Index (CSI)	0.0%	-3.7%	-3.5%	-3.3%
Number of Service Affecting Failures	2.5%	5,524	5,360	5,333