

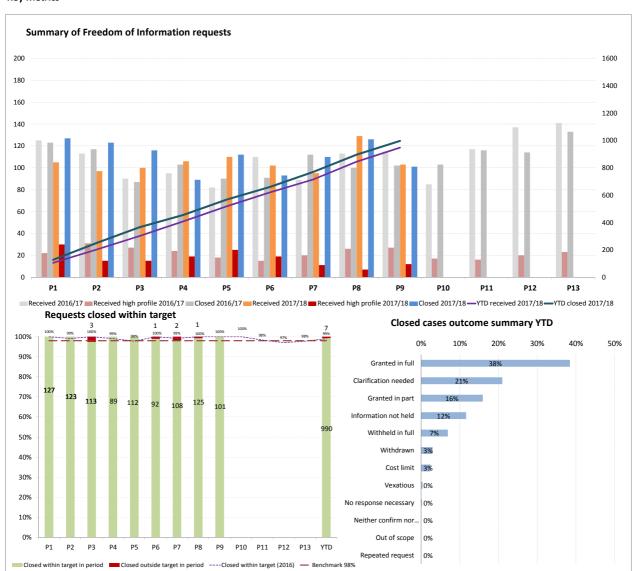


Legal - Freedom of Information

Report Owner - Stuart Kelly Frequency - Every Period

Date: 09/12/2017

Key Metrics



How are we doing against our targets?

The overall intake of new requests for Period 9 (P9) was 103 – this is a 20% decrease compared with Period 8 and a 10% decrease when compared to P9 in 2016/2017. The average weekly intake of requests for the period remains steady at 26.

Although the number of high profile cases received during P9 remains low (twelve requests), this represents an increase of 71% compared to the previous period.

We achieved 100% compliance during P9. This is in line with the overall YTD compliance rate which remains steady at 99%. This represents an extremely high level of performance and is substantially higher than the regulator's benchmark of 90%

We provided information in response to 53% of requests during P9, keeping our YTD disclosure rate at 54%. The overall disclosure rate for 2016/17 was 47%, if the present trend continues to year end we will significantly improve on this rate.

We received six new first stage appeals (Internal Reviews - IRs) during P9; this is a 25% decrease compared to previous period when we received eight IRs. Seven IRs were closed during P9.

There were no new second stage appeals to the Information Commissioner's Office (ICO) in P9, and no cases are currently pending or under investigation by the ICO. This continues to be a significantly better position than many comparable public authorities, and is due to the robust internal review process we have developed.

It remains the case that there have been no third stage appeals to the First-Tier Tribunal.