



Network Rail
Freedom of Information
The Quadrant
Elder Gate
Milton Keynes
MK9 1EN

T 01908 782405
E FOI@networkrail.co.uk

[REDACTED]
[REDACTED]
26th November 2018

Dear [REDACTED]

Information request
Reference number: FOI2018/01536

Thank you for your email of 15th November 2018, in which you requested the following information:

The Network Rail staff FOI data would be appreciated.

Request history

As this request follows directly from our previous correspondence, I have provided an outline of your requests below.

Original request, FOI2018/01258, received 20th September 2018:

Please supply all personal injury claims' information under FOI from 2015 to date.

In our response to you dated 21st September 2018, we explained that we needed further clarification from you about the type of information you were seeking, for example, types of injuries, total payment values, and location of incidents.

In FOI2018/01265, you clarified the information that you were seeking:

FOI2018/01265, received 21st September 2018:

Payments made for PI to legs, hips and feet/ ankles.

Locations of injuries ie on platforms etc

Individual amounts paid per claimant, value of those claims that went to court plus costs and those settled out of court and their values.

Those that have gone to appeal and the Supreme Court as well as ECJ included and Judicial Reviews.

We refused to provide this information, advising that the time that would be needed to retrieve all the requested information would exceed the 18 hour 'appropriate limit' in the FOIA.

You then made a further request on 17th October 2018, FOI2018/01374, in which you sought the following information:

Could I just have trips and falls data for Network Rail for the last six years please where they have admitted liability please?

This again exceeded our cost threshold of 18 hours to comply with a request, and I made two suggestions on how you could narrow your request; your latest request is asking for the information offered in the first option I made available to you:

The first option offered to you is that you could request some data that we have already provided in response to a different FOI request made by an applicant earlier this year, which provided data regarding personal injury claims received by Network Rail from members of staff. It is likely I could get this information to you within a matter of days as this data is already held by the FOI team.

You confirmed that you would be content to receive the data from previous response FOI2018/00517 in your email of 15th November.

I have processed your most recent request under the terms of the Freedom of Information Act 2000 (FOIA) and I confirm that we hold the information you requested. Please find below the data on staff personal injury claims covering the timeframe of 31st March 2014 to 30th June 2017, and recorded by financial year.

As explained in my previous response to you (FOI2018/01374) this data is broken down by categories and the total number of claims made by employees within each of these areas, for example 'Slipping', 'Lifting weights' and 'Falling objects'. We also provided a total for 'paid damages' and 'paid claimant' costs for each category in each financial year¹.

¹ Please note that "Paid Damages" refers to the sum paid to the claimant. The term 'Paid Claimant' refers to the Network Rail's payment of the claimant's legal costs.

As I also explained in my previous letter, our previous response did withhold some categories where the number of incidents was very low and so would have been more likely to identify specific individuals; therefore, we combined the figures in each of these categories into a single group titled 'Withheld categories'.²

**2014/15: 31st March 2014 –
30th March 2015**

InjuryDisease	No. of claims	Paid Damages	Paid Claimant	Total
Slipping	40	207057.05	104256.41	311313.46
Lifting weights	16	62638.77	47670.35	110309.12
Falling objects	22	103249.54	51765.8	155015.34
Withheld categories	13	98260.62	40601.95	138862.57
Total	91	471205.98	244294.51	715500.49

**2015/16:
31st March 2015 – 30th March
2016**

InjuryDisease	No. of claims	Paid Damages	Paid Claimant	Total
Slipping	19	125571.57	65824.87	191396.44
Lifting weights	18	84259.09	43744.41	128003.5
Falling objects	10	52415.01	31126.52	83541.53
Withheld categories	10	59570.64	53244.44	112815.08
Total	57	321816.31	193940.24	515756.55

**2016/17: 31st March 2016 – 30th
June 2017**

InjuryDisease	No. of claims	Paid Damages	Paid Claimant	Total
Slipping/falls/falling objects	6	28945.89	12278.55	41224.44
Machinery, breakdown, working environment, other	9	57506.48	20237.81	77744.29
Total	15	86452.37	32516.36	118968.73

² In FOI2018/00517, the separate categories were withheld under section 40(2), which applies when the disclosure of personal data would be unfair to the individuals. There is no need to apply the exemption again in this case, as your narrowed request asks only for the staff data provided in FOI2018/00517.

I hope the information provided is helpful. If you have any enquiries about this response, please contact me in the first instance at FOI@networkrail.co.uk or on 01908 782405. Details of your appeal rights are below.

Please remember to quote the reference number at the top of this letter in all future communications.

Yours sincerely

Emma Meadows
Information Officer

The information supplied to you continues to be protected by copyright. You are free to use it for your own purposes, including for private study and non-commercial research, and for any other purpose authorised by an exception in current copyright law. Documents (except photographs) can also be used in the UK without requiring permission for the purposes of news reporting. Any other re-use, for example commercial publication, would require the permission of the copyright holder. Please contact me if you wish to re-use the information and need to seek the permission of the copyright holder.

Appeal Rights

If you are unhappy with the way your request has been handled and wish to make a complaint or request a review of our decision, please write to the Head of Freedom of Information at Network Rail, Freedom of Information, The Quadrant, Elder Gate, Milton Keynes, MK9 1EN, or by email at foi@networkrail.co.uk. Your request must be submitted within 40 working days of receipt of this letter.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire SK9 5AF