



Network Rail
Freedom of Information
The Quadrant
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8th February 2018

Dear [REDACTED]

Information request

Reference number: FOI2018/00003

Thank you for your email of 2nd January 2018, in which you requested the following information:

"I would like details of all rail delays, over 30 minutes on the West Coast Main Line for trains terminating at Wolverhampton.

Can I have that data for a) 2016 and b) 2017

Can I also ask what was the longest delay in minutes and the reason why?

I would like to know the cause of the delay (infrastructure problem, fatality, or train breakdown) and in the event of a train breakdown the operator of the train involved (GA, Freightliner, GBRF, DBS or other)."

I have processed your request under the terms of the Freedom of Information Act 2000 (FOIA).

I can confirm that we hold the information you requested. Please see the attached document entitled '*FOI201800003 Wolverhampton delays.xls*

The attached file contains two sheets:

- Sheet one labelled "trains" is showing a discrete list of trains that have arrived at Wolverhampton 30 minutes or more late.

- Sheet two, labelled “incidents” is a list of all delay events affecting those trains that were late by 30 minutes or more at Wolverhampton. It is important to note that one individual train service may be affected by a number of delay incidents during its journey that contributes to its overall lateness. For those delays that were due to a train breakdown we have included the operator of the train involved.

The longest delay in this period was to the 20:23 London Euston to Wolverhampton on the 30th June 2017, which was 249 minutes late due to a trespass incident.

Network Rail is working with the Train Operating Companies (TOCs) to continuously improve performance on a network carrying many more trains and passengers than five years ago. We are investing heavily in the network to improve safety, punctuality and reliability.

I hope the information and explanation provided is useful, If you have any enquiries about this response, please contact me in the first instance at FOI@networkrail.co.uk or on 01908 782405. Details of your appeal rights are below.

Please remember to quote the reference number at the top of this letter in all future communications.

Yours sincerely

Robert Malcolm
Information Officer

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Appeal Rights

If you are unhappy with the way your request has been handled and wish to make a complaint or request a review of our decision, please write to the FOI Compliance and Appeals Manager at Network Rail, Freedom of Information, The Quadrant, Elder Gate, Milton Keynes, MK9 1EN, or by email at foi@networkrail.co.uk. Your request must be submitted within 40 working days of receipt of this letter.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire SK9 5AF