

*Response received by email*

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**From:** Chatfield, Jonathan [mailto:Jonathan.Chatfield@atoc.org]  
**Sent:** 29 May 2013 14:26  
**To:** Strange Joel  
**Subject:** Network Rail Schedule 8 benchmarks in CP5

Joel,

Thank you for providing an opportunity to respond to your questions in relation to the Network Rail Schedule 8 benchmarks in CP5. We did not see the need to respond formally and it would appear that a similar approach is being taken to previous control period's in terms of setting benchmarks.

As we discussed at the recent Schedule 4 and 8 industry group, we are looking to Network Rail to fully engage with all operators at both a central and route level. The set of principles in your letter would appear to be sensible and we understand the need for consistency with achieving 92.5% PPM by 2018-19 as required by the HLOS. There must be active involvement of operators in the development of TOC-level PPM trajectories and I believe TOCs have broadly welcomed the service group level of granularity rather than market sector, as was used for CP4.

You will recall that I asked for a pragmatic approach to be adopted where there appears to be an inconclusive relationship between AML and PPM.

I look forward to joining you for the industry workshop on 31 May 2013 to look at payment rates.

With best wishes,

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