

AUDIENCE:

Train Crew

X

Maintenance Staff
& Cleaners

Signallers

Control Office

This Update is aimed at all Drivers and is provided for information and action

Introduction

A review of Urgent calls to signallers using GSM-R has revealed that the yellow button is being used for non-urgent calls. Examples of this improper use are requesting permission to depart or reporting status of a requested line/vehicle examination.

Impact

Signallers are reporting some confusion and distraction as Urgent Calls are presented and must be treated by them in a similar manner to Railway Emergency Group Calls. Overuse of this function may also lessen the impact of a genuine Urgent or Emergency situation.

Urgent calls

The yellow Urgent Call button should only be used to contact the signaller when a situation arises that requires their urgent attention, but does not warrant other trains in the area being brought to a stand as with a Railway Emergency Group Call.

Examples of Urgent situations:

- Police assistance required
- Person taken ill and requiring medical assistance
- Signal irregularity e.g. observing a defective signal
- Lineside fire not affecting other lines
- Train evacuation urgent but controlled
- Unauthorised person within the boundary fence
- Acts of vandalism including stone throwing
- Rough riding over a section of line
- Missing TSR or ESR board or lights out
- Train wrongly routed

The Drivers Control Panel below shows:

Railway Emergency Group Call (REC) (Red Button): Emergency call to signaller and all other trains in the area leading to all trains within the immediate area coming to a stand

Urgent Point-to-Point call (Yellow Button): High priority call to Signaller (Secure Point to Point)

Normal Point to Point call: normal priority call to the signaller for NON URGENT information

