

### AUDIENCE:

Train Crew

Maintenance Staff & Cleaners

Signallers

Control Office

*This bulletin is aimed at persons engaged in train driving, Guards duties and maintenance of GSM-R fitted vehicles, and is provided for information and action as appropriate.*

Experience from early deployment of GSM-R has shown that the Railway Emergency Call facility (the big red button) has been unintentionally activated under a number of circumstances. This has included when cleaning cabs and undertaking general maintenance activities, as well as accidental operation by train crew.

### The Red Emergency Call Button (top left)



The Emergency Group Call function must be considered live anytime the GSM-R driver's panel (pictured above) is switched on. Normally this will be indicated by the screen having some form of text on it, for example "GSM-R GB", and the buttons will be back lit.

Because this type of call, even when made from a train in a depot or yard, has the ability to bring all the trains in the local area to a stand, staff in driving cabs fitted with GSM-R should take extra care. **TREAT IT AS LIVE AT ALL TIMES.**

If you do accidentally initiate a Railway Emergency Group Call then the Signaller will respond and expect the initiator to pass a message as to the nature of the emergency. The Signaller will be aware of where the train is and what its' identity is. Should the Signaller not receive a reply then it puts him/her in a difficult position as they will be unsure whether the call related to a legitimate emergency situation.

To reply, it's necessary to lift the GSM-R handset off its cradle, push the 'Press To Talk PTT) button (in this example the large orange button on the handset) and speak into its' microphone. The signaller will appreciate understanding the circumstances and no further action will be taken in the event of accidental use.

On some fleets you may also need to select the GSM-R radio button to direct the speech to the single handset shared with other systems.

