



Appendix B: station accessibility.

	<i>Station opening hours</i>	<i>Step- free access</i>	<i>Designated disabled parking</i>	<i>Seating in station</i>	<i>Waiting rooms</i>	<i>Toilets</i>	<i>Accessible toilets</i>	<i>Accessible ticket office</i>	<i>Accessible self use ticket machines</i>	<i>Secure station accreditation</i>	<i>Customer information screens and announcements</i>	<i>Wheelchair availability</i>	<i>Ramp for train access</i>	<i>Accessible set-down and pick up points</i>	<i>Mobility assistance point</i>	<i>Major projects affecting step –free access within next 12 months</i>	<i>Additional information</i>
Birmingham New Street	Monday – Saturday 24 hours, Sunday open from 07.30	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Mobility Pod on the station concourse next to the IC Lounge 10:00 -18:30 Mon-Sat	N/A	www.networkrail.co.uk/birminghamnewstreet
Cannon Street	Mon–Friday: 05:30-21:00. Sat: 08:00-19:25. Sun: Closed	Y	N	Y	N	Y	Y	Y	Y	Y	Y	Y	Y	Y	Concourse, or ticket office (Mon-Fri 07:15 -19:40) on lower concourse by the front of the station’s main entrance.	N/A	www.networkrail.co.uk/cannonstreet
Charing Cross	Mon - Sat: 04:30 - 00:48 Sun: 06:30 - 00:48	Y	Y	Y	N	Y	Y	Y	Y	Y	Y	Y	Y	Y	South Eastern information desk. Mon- Sun 07:00-21:00	N/A	www.networkrail.co.uk/charingcross



<p style="text-align: center;">Edinburgh</p>	<p>Mon - Sat: 04:00-00:45 Sun: 06:00 - 00:45</p>	<p style="text-align: center;">Y</p>	<p style="text-align: center;">Y</p>	<p style="text-align: center;">Y</p>	<p style="text-align: center;">Y</p>	<p style="text-align: center;">Y</p>	<p style="text-align: center;">Y</p>	<p style="text-align: center;">Y</p>	<p style="text-align: center;">Y</p>	<p style="text-align: center;">Y</p>	<p style="text-align: center;">Y</p>	<p style="text-align: center;">Y</p>	<p style="text-align: center;">Y</p>	<p style="text-align: center;">Y</p>	<p>Concourse, or East Coast reception next to taxi drop off Mon-Sat 06:30–21:00 Sun 08:30–21:00</p>	<p>November 2011 July 2012 Replacement of Market Street pedestrian bridge. This will require installation of a temporary bridge to allow step free access between New Street Car Park and station.</p> <p>May 2011 – April 2012 : Platform resurfacing and cope replacement will, make use of temporary platform surfaces with short term removal of tactiles in various platform areas throughout 2011/12</p> <p>May 2011 – April 2012: Replacement of concourse areas will require setting up of temporary hoardings and floor surfaces giving alterations to navigation through the station throughout 2011/12.</p> <p>March 2012 - June 2012 Closure of the North driveway for waterproofing and resurfacing works. Pedestrian access available on the South driveway.</p>	<p style="text-align: center;">www.networkrail.co.uk/edinburghwaverley</p>
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Euston	Mon- Fri: 04:30-01:30 Sat: 04:30- 02:00 Sun: 05:15-01:30	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Mobility Assistance Reception 07:00-23:00 Mon to Sat 08:00- 23:00 Sun	N/A	www.networkrail.co.uk /Euston
Fenchurch Street	Mon-Fri: 04:30-00:25 Sat: 04:30-00:40 Sun: 06:00-00:10	Y	N	Y	N	Y	Y	N	N	Y	Y	Y	Y	Y	Station Reception Mon-Fri 0430-0025 Sat 0430-0040 Sun 0600-0010	N/A	www.networkrail.co.uk /fenchurchstreet
Gatwick	Open 24 hours.	Y	N	Y	Y	N	Y	Y	Y	Y	Y	Y	Y	N. Please use airport facility.	Porter points located close to the escalators near the platforms. Staffed 24 hours.	The Gatwick Redevelopment Project and addition of Platform 7 may affect step free access	www.networkrail.co.uk /gatwickairport

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Glasgow	Mon - Sat: 04:00 - 00:30 Sun: 07:00 - 00:30	Y	N	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y - Waterloo/ Hope Street.	Reception on the first floor above the Arrol Bar. Mon - Fri 07:00-18:00. No step free access – please use intercom to request assistance.	N/A	www.networkrail.co.uk/glasgowcentral
Kings Cross	<u>Closed</u> Mon-Fri 0136-0500 Sat 0500 - 0041 Sun: 0136-0530	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	N	Customer information point (Mon-Sun 0700-2100) or ask any staff member in a blue bib.	N/A	http://www.networkrail.co.uk/kingscross
Leeds	24 hours	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Information Point on the South Concourse. (Mon-Sun: 06:45–20:15; Sun:10:00–17:45).	N/A	www.networkrail.co.uk/leeds

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Liverpool Lime Street	Mon to Sat: 03:15–00:30 Sun: 07:00–00:30	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Please ask a member of staff on the concourse.	N/A	www.networkrail.co.uk/liverpoolmestreet
Liverpool Street	Closed Mon/Wed: 01:30-04:00 Tue/Thu/Fri: 0230-0340 Sat: 01:30-03:40 Sun: 02:30–03:40	Y	N	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	N	Station reception (Mon-Sun 0700-1900) next to platform 10 or please call 07788 924382 upon arrival at the station.	N/A	www.networkrail.co.uk/liverpoolstreet

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London Bridge	Mon – Sat 24hrs Sun: closed 01.10–06.00 (unless additional services are running)	Y	N	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	08:00-2100 Mon-Fri 10:00-18:00 Sat-Sun	N/A	www.networkrail.co.uk/londonbridge
Manchester Piccadilly	24 hours	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Reception, concourse end of platform 1. (Mon-Fri 0700-2000, Sat 0930-1630, Sun 1000-1630 buzz for assistance when reception is closed)	N/A	www.networkrail.co.uk/manchesterpiccadilly Note: No text phone or printer currently available
Paddington	24 hours	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Concourse staff or Station Reception (Mon-Fri 0700-2200; Sat/Sun: 08:00-20:00)	Crossrail works will commence Autumn of 2011 closing existing taxi road adjacent Plat 1 and moving it to near plat 12.	www.networkrail.co.uk/paddington

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St Pancras	24 hours	Y	Y	Y	N	Y	Y	Y	Y	Y	Y	Y	Y	Y	Below South Eastern Escalators, adjacent to the main entrance on Pancras Road. Please ring on 02078432800	N/A	www.networkrail.co.uk/stpancras
Victoria	Mon–Sat: 05:00-01.00 Sun : 06:00-01:00	Y	Y	Y	N	Y	Y	Y	Y	Y	Y	Y	Y	Y	Concourse staff, information points, or Network Rail Station Reception (Mon-Sat: 0700-2100 Sun: 1000-1800)	As a result of major London Underground works, while step free access will be maintained, certain entrances <u>may</u> be subject to temporary restrictions.	www.networkrail.co.uk/victoria
Waterloo	Mon-Fri: 04:30-01:05 Sat: 04:30-01:45 Sun 05:30 – 01:05	Y	Y	Y	N*	Y	Y	Y	Y	Y	Y	Y	Y	Y	Information Point or Station Reception (Mon-Sun 0700-2100)	Restricted access at times. However step-free access will be maintained via either exit 2 or 3 at all times.	www.networkrail.co.uk/waterloo

* Limited seating available in station reception.